

Philips KeyLink

User Manual

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1. Overview

KeyLink is a next-generation device customization and efficiency optimization software launched by Philips. Through the KeyLink application, you can customize supported devices such as mice and keyboards to adapt your devices to personal work habits and create a personalized and efficient workflow. With a concise and intuitive operation interface, KeyLink provides comprehensive customization capabilities for Philips series supported devices, from basic settings to intelligent automation, covering diverse scenarios such as office work, creation, and presentations, and adapting to both individual and enterprise-level needs.

1.1 System requirements

The KeyLink application supports the following versions of the Windows and macOS:

- Windows 10 (x64)
- Windows 11 (x64)

macOS

- macOS 12+ (arm64)

1.2 Hardware requirements

To use the KeyLink application normally, the minimum hardware requirements are as follows:

- Hard disk free space of 2GB or more;
- RAM of 4GB or more;
- Available internet connection;
- A Philips device that supports the KeyLink application via connection.

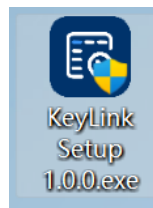
1.3 Other notes

- Some functions of the KeyLink application depend on hardware support. Please refer to the instruction manual of your specific device for information about the product's relevant functions.
- The images in this document are for illustrative purposes only. Your product may not support some functions.
- All interface screenshots in this document are taken from the KeyLink English version on the Windows platform.
- As KeyLink relies on native operating system features, there may be differences between the Windows and macOS versions in areas such as installation and uninstallation, keyboard shortcuts, permission settings, and interaction logic. Please follow the corresponding instructions for your operating system to complete the setup.

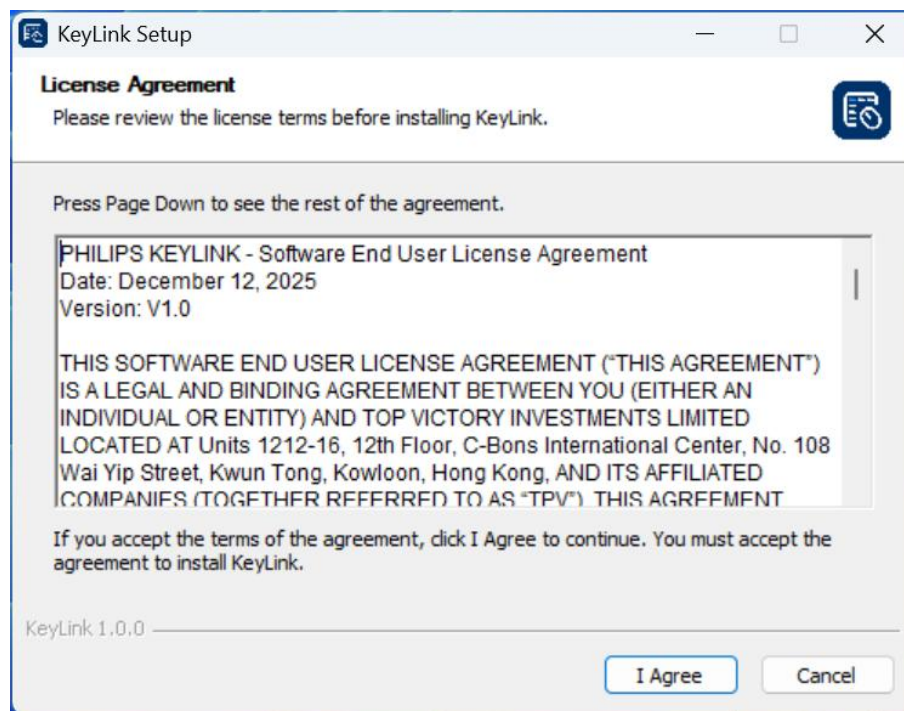
2. Installing and uninstalling KeyLink (Windows)

2.1 Downloading and installing KeyLink

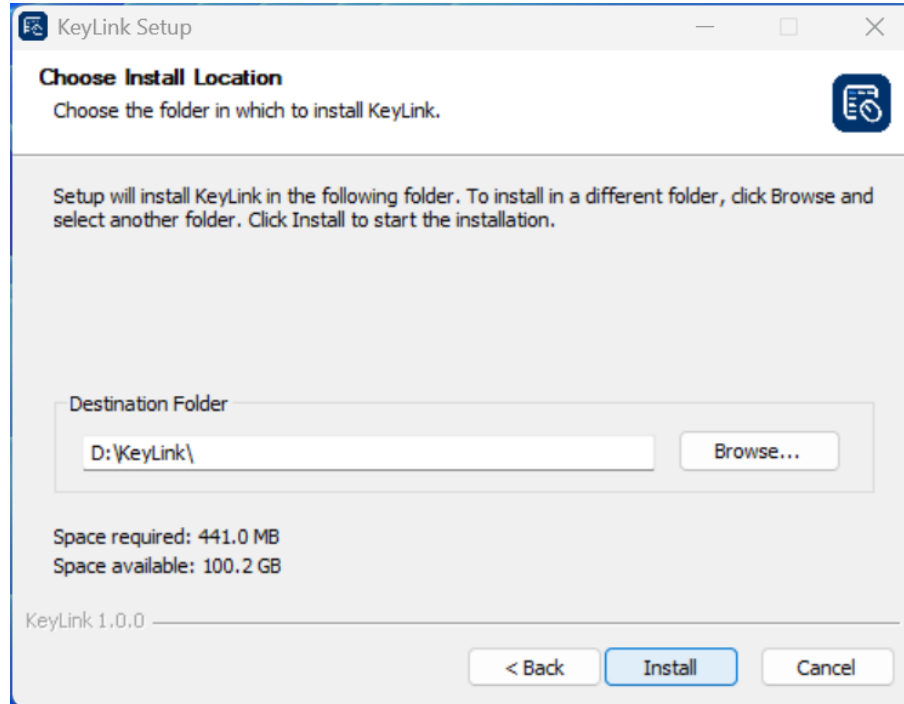
- Follow the instructions in the product manual to obtain product support, or register your product at <https://www.philips.com/support> to get product support. On the product's support page, you can download the product's user manual, supported software, etc.
- Download the KeyLink application from the product support page and install it on your computer. The installation steps for the KeyLink application are as follows:
 1. Download the installation file "KeyLink Setup". After the installation file is downloaded, run the file to start the installation.



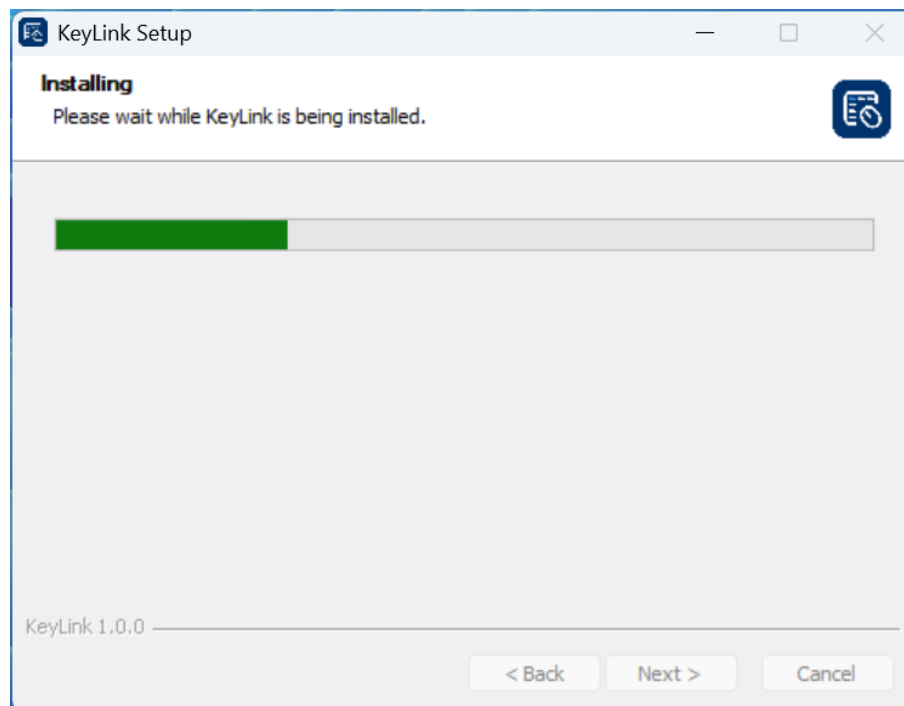
2. Enter the license agreement page, carefully read the "Software End User License Agreement" and "Privacy Statement", and click **I Agree** to continue the installation (click **Cancel** to terminate if you do not agree).



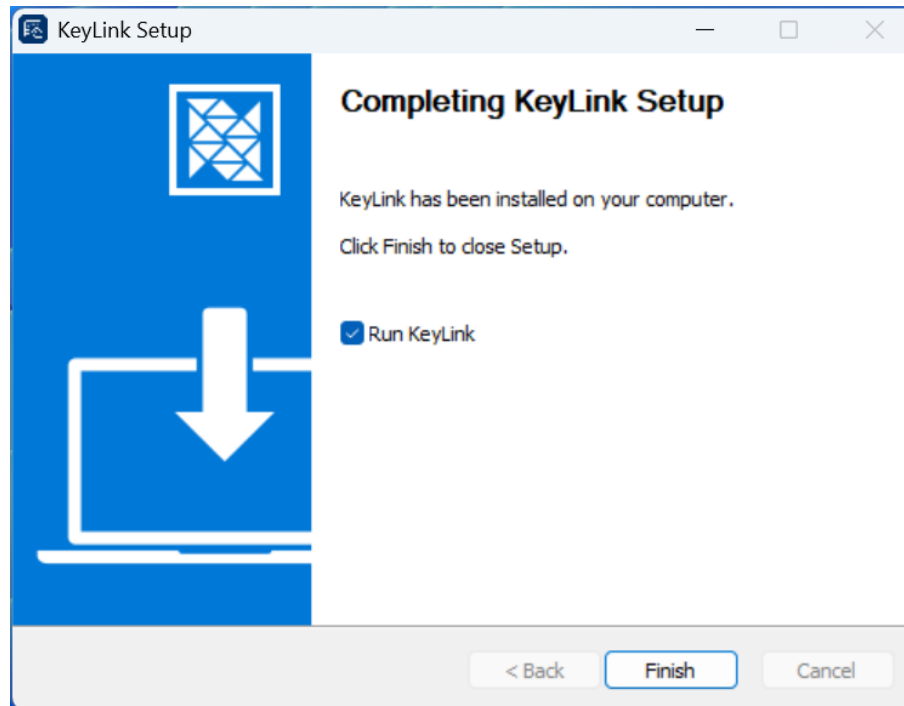
- On the installation location selection page, the installer will automatically set the default path according to your system configuration. To modify the installation directory, click **Browse** to select the target folder. After confirming the path, click **Install** to start the installation process.



- The installer will automatically extract files and continue the installation process. Wait for the progress bar to complete loading.



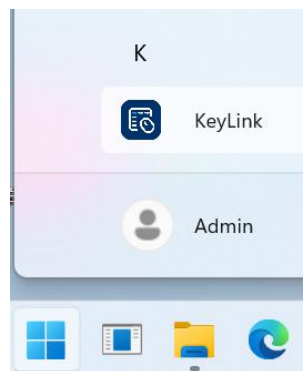
5. After the installation is complete, a completion window will pop up. Click the **Finish** button to close the installer. At this point, KeyLink has been successfully installed.



2.2 Launching KeyLink

There are two ways to launch the KeyLink application:

- Start Menu → KeyLink



- Desktop Shortcut



2.3 Connecting Philips devices to your computer

Follow the connection steps indicated in the product's user manual to connect the product to the computer running the KeyLink application.

2.4 Administrator privilege settings

To enable KeyLink to fully support some of your applications running with administrator privileges, it is recommended that you grant corresponding administrator privileges to KeyLink. The specific operation method is as follows:

1. Right-click the KeyLink desktop shortcut, open the right-click menu > **Properties > Compatibility**; Check "**Run this program as an administrator**" > **Apply > OK**.

2.5 Uninstalling KeyLink

Taking the Windows 11 system as an example, you can uninstall the KeyLink application as follows:

1. Go to **Settings > Apps > Installed apps** in sequence. Search for "KeyLink", click the three-dot icon (...) on the right, and select **Uninstall**.
2. Enter the uninstallation confirmation page and click the **Uninstall** button to start the uninstallation process.
3. The uninstaller will automatically delete related files. Wait for the progress bar to complete loading.
4. After the uninstallation is complete, a completion prompt window will pop up. Click **Finish** to close the uninstaller. At this point, the KeyLink software has been successfully uninstalled.

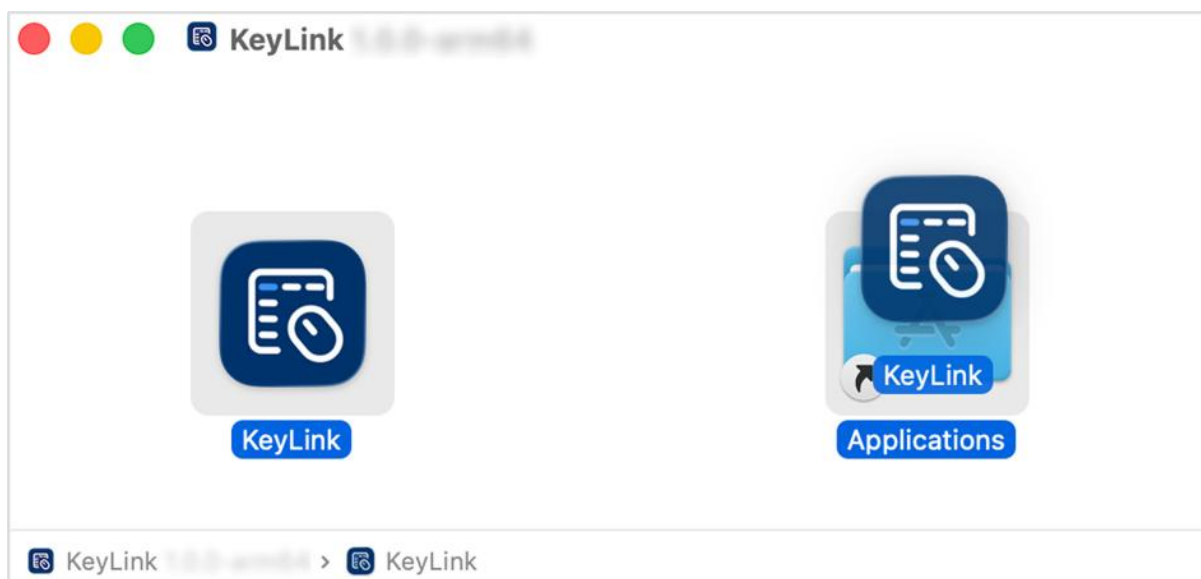
Note:

- The operation logic of other Windows versions (such as Windows 10) is basically the same, but some interface entrances (such as the path of "Installed apps") may be slightly different. Please adjust flexibly according to system prompts.
- Do not force close the program during installation/uninstallation to avoid file residues or system abnormalities.

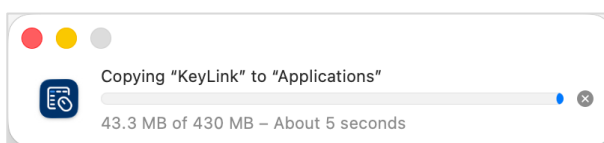
3. Installing and uninstalling KeyLink (masOS)

3.1 Downloading and installing KeyLink

- Follow the instructions in the product manual to obtain product support, or register your product at <https://www.philips.com/support> to get product support. On the product's support page, you can download the product's user manual, supported software, etc.
- Download the KeyLink application from the product support page and install it on your computer. The installation steps are as follows:
 1. Double-click the downloaded DMG installation file, then drag the KeyLink icon onto the Applications folder icon to begin the installation.



2. During the installation process, a progress bar will be displayed. Please wait until the installation is complete.



3. When the progress bar reaches 100%, the window will close automatically, indicating that all files have been successfully copied to the target location and the installation is complete.

3.2 Launching KeyLink

There are two ways to launch the KeyLink application:

- Launchpad > KeyLink
- Finder > Applications > KeyLink

3.3 Connecting Philips devices to your computer

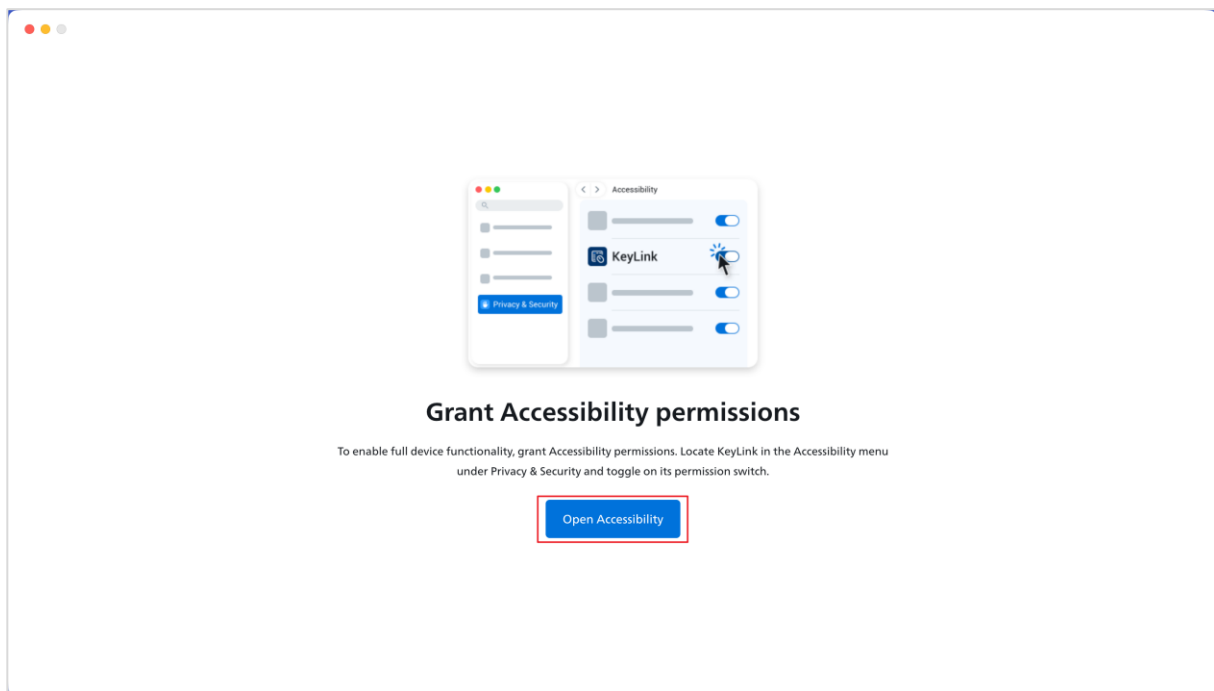
Follow the connection steps indicated in the product's user manual to connect the product to the computer running the KeyLink application.

3.4 Permission Setting

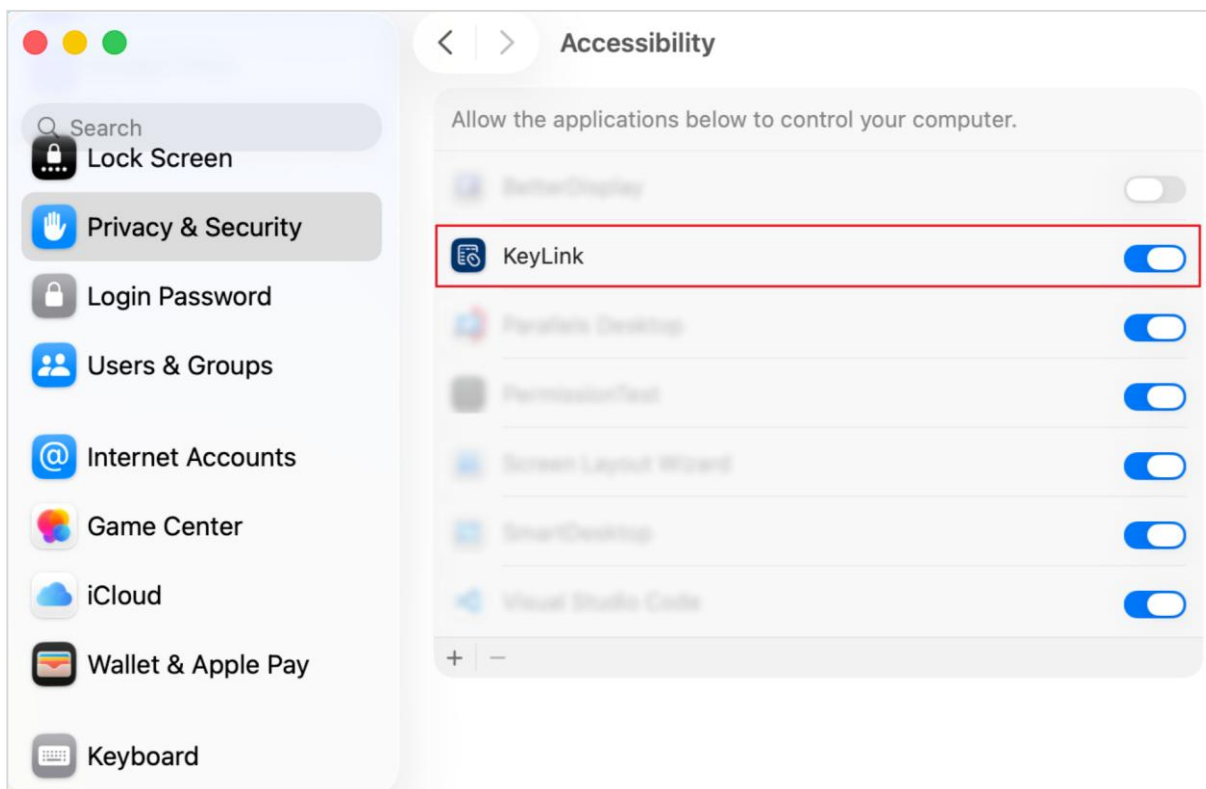
To ensure that all KeyLink features function properly, you must grant Accessibility permissions to the application.

Follow the steps below:

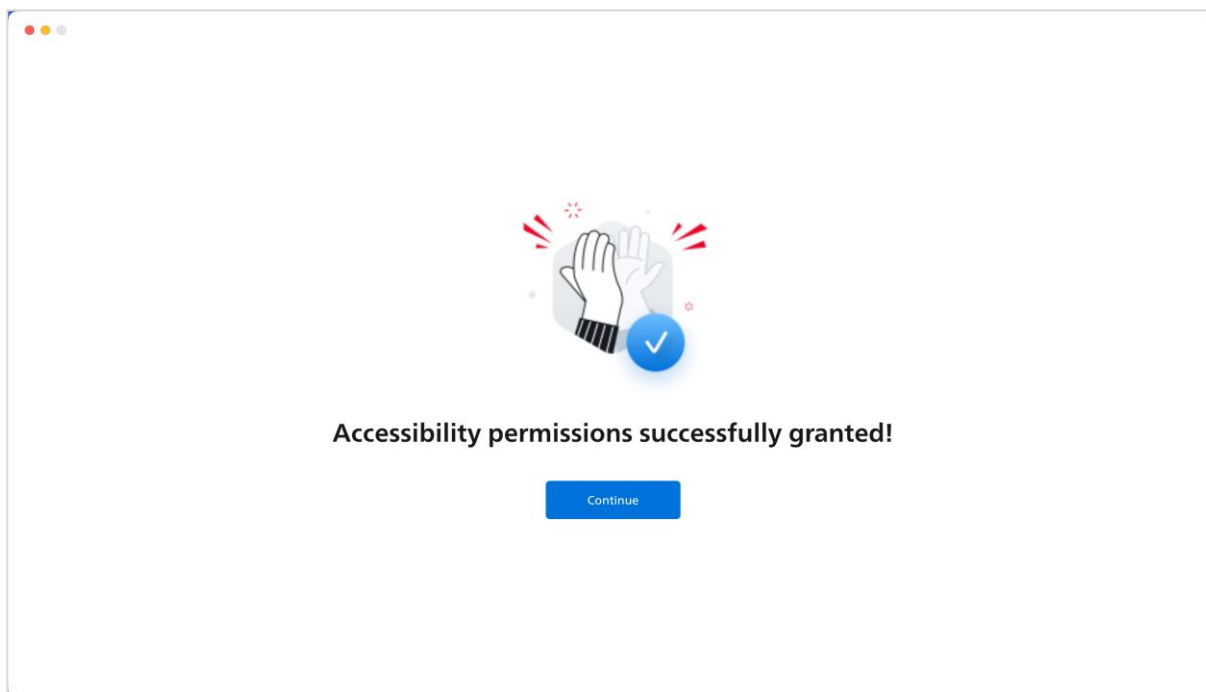
1. When you launch the KeyLink application for the first time, the Accessibility permission authorization page will appear automatically.
2. Click the **Open Accessibility** button at the bottom of the page. The system will automatically navigate to **System Settings → Privacy & Security → Accessibility**.



3. In the Accessibility list, locate the **KeyLink** application and turn on the toggle switch on the right to enable it.



4. After the permission has been enabled, close the System Settings window, return to the KeyLink application interface, and click **Continue** to complete the authorization process.



3.5 Uninstalling KeyLink

You can uninstall the KeyLink application by following the steps below:

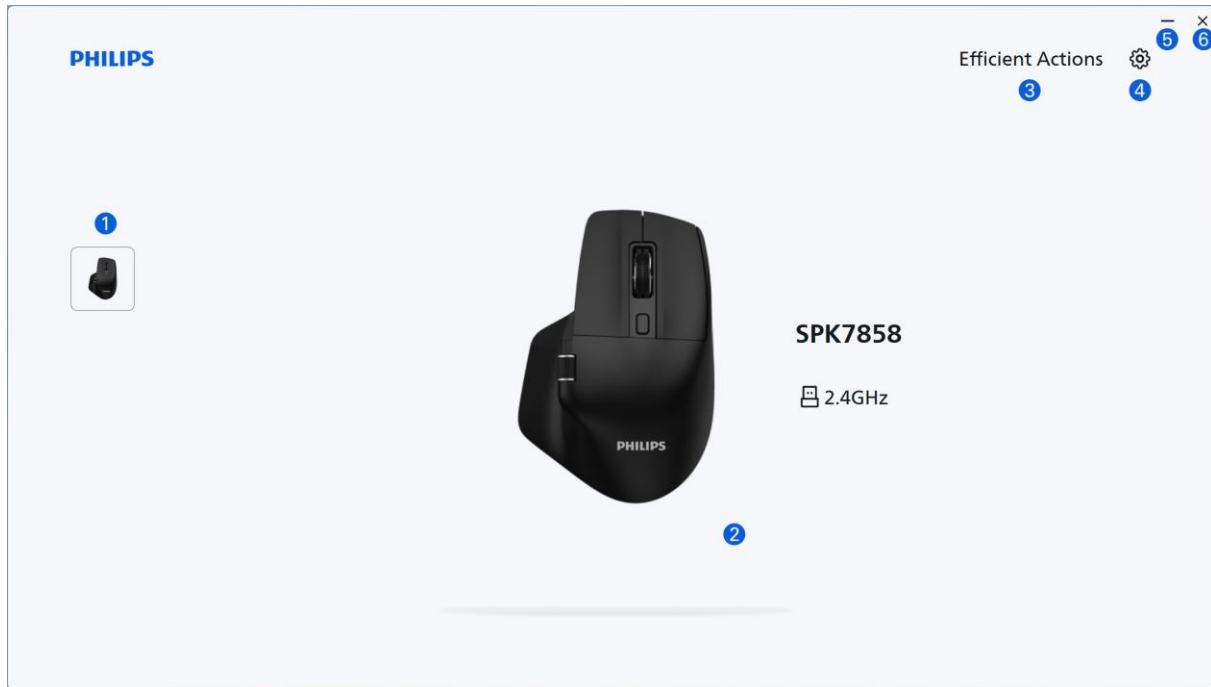
1. Open **Finder** and click **Applications** in the left sidebar.
2. In the Applications list, locate the KeyLink application icon.
3. Drag the KeyLink icon to the Trash, then release it to remove the application.
4. Right-click the Trash icon and select Empty Trash to complete the uninstallation.

📌 **Note:**

- The overall uninstallation process is similar across different macOS versions. However, some interface entries or paths may vary slightly. Please follow the on-screen system prompts as needed.

4. Home

Launch the KeyLink application and enter the main page of the application.

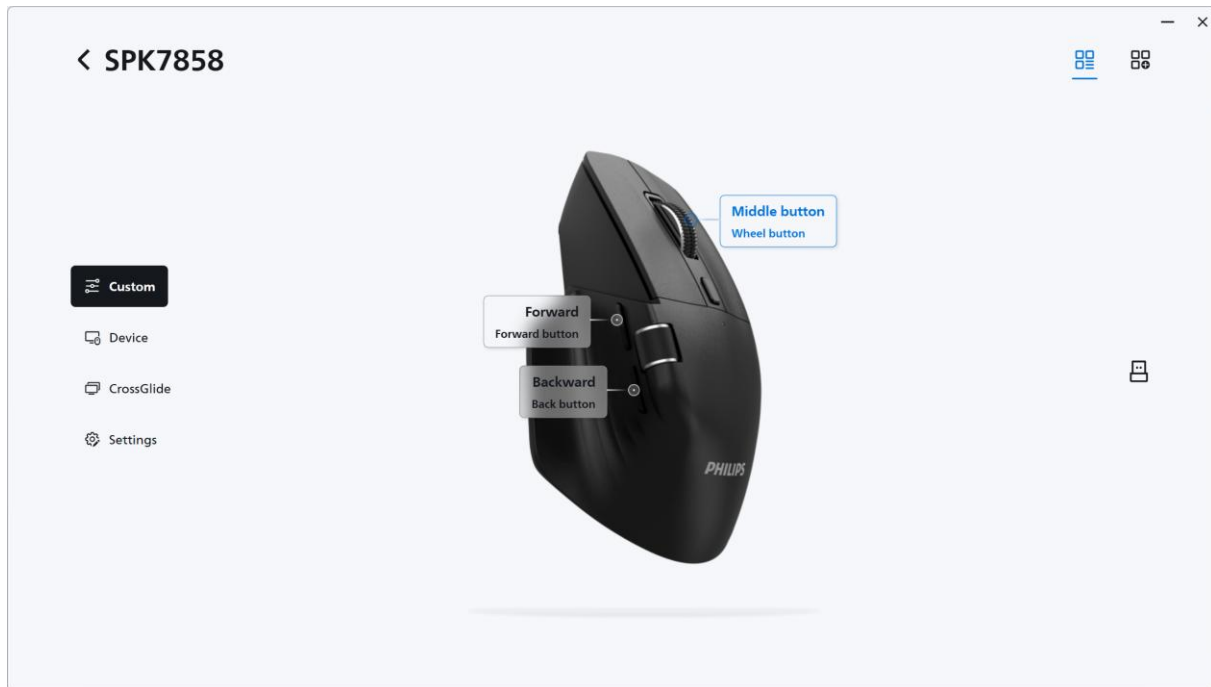


- Device list (1)

Identified Philips devices will be displayed in this list. Click the corresponding device to switch to the configuration interface of that device.

- Device information (2)

Displays the device image, name, and connection method; click the device image to enter the device settings interface. For detailed content, please refer to [6. Mouse settings](#).



- Efficient Actions (3)

Enter the **Efficient Actions** list. Here you can create, apply, and manage Efficient Actions profiles, realizing multiple operations with one action to simplify repetitive work. For detailed content, please refer to [8. Efficient Actions](#).

- Application settings (4)

Click the icon to enter the KeyLink software settings interface. For detailed content, please refer to [9. Application settings](#).

- Minimize (5)

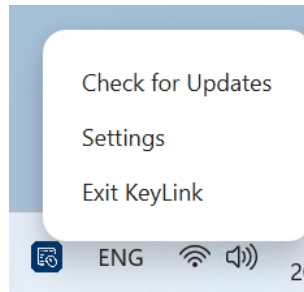
Click the **Minimize** icon, and the KeyLink application page will be minimized to the system toolbar.

- Close (6)

Click the **Close** icon to close the KeyLink main window, and the application will exit or continue running in the system tray.

5. KeyLink icon menu in the system tray

Right-click the KeyLink icon in the system tray to open the menu items.



- Check for Updates

Click this option, and the KeyLink application will check for available update versions.

- Settings

Open the KeyLink **Application settings** page. For detailed content, please refer to [9. Application settings](#).

- Exit KeyLink

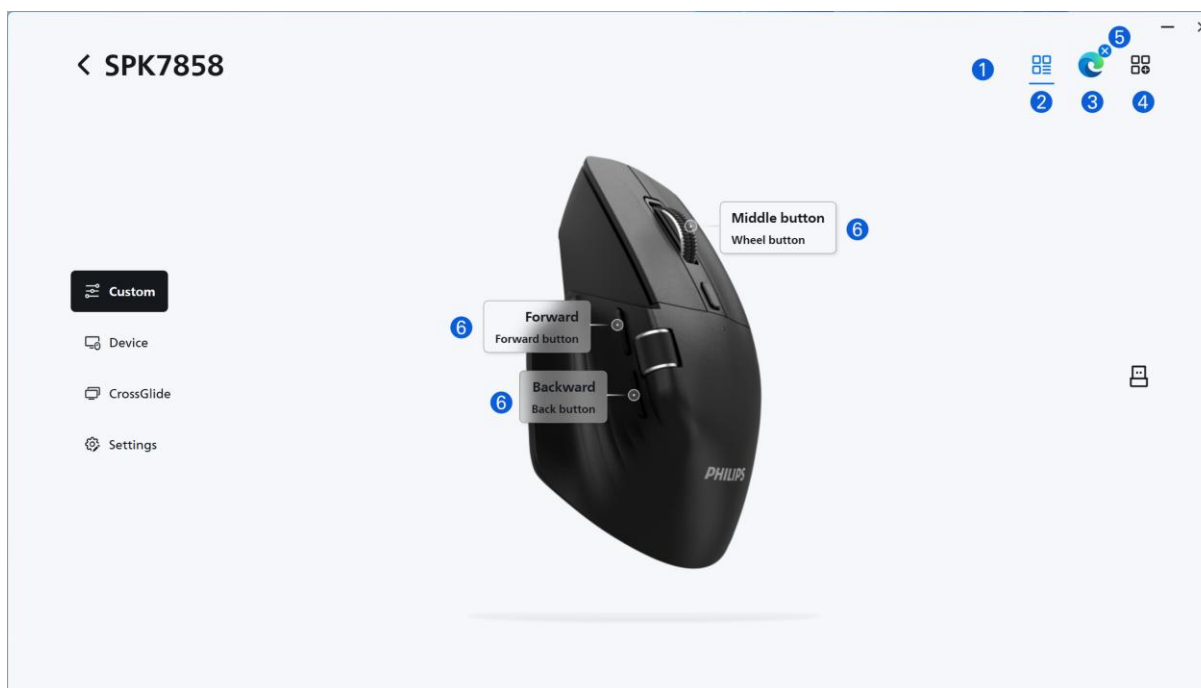
Close the KeyLink application and exit running.

6. Mouse settings

You can configure the mouse in 4 core modules: **Custom**, **Device**, **CrossGlide**, and **Settings**.

6.1 Custom

Customize mouse button actions. You can set the physical buttons of Philips mice (such as side buttons, wheel buttons, etc.) to functions such as shortcuts, application launch, and system operations to adapt to your office/creative habits.



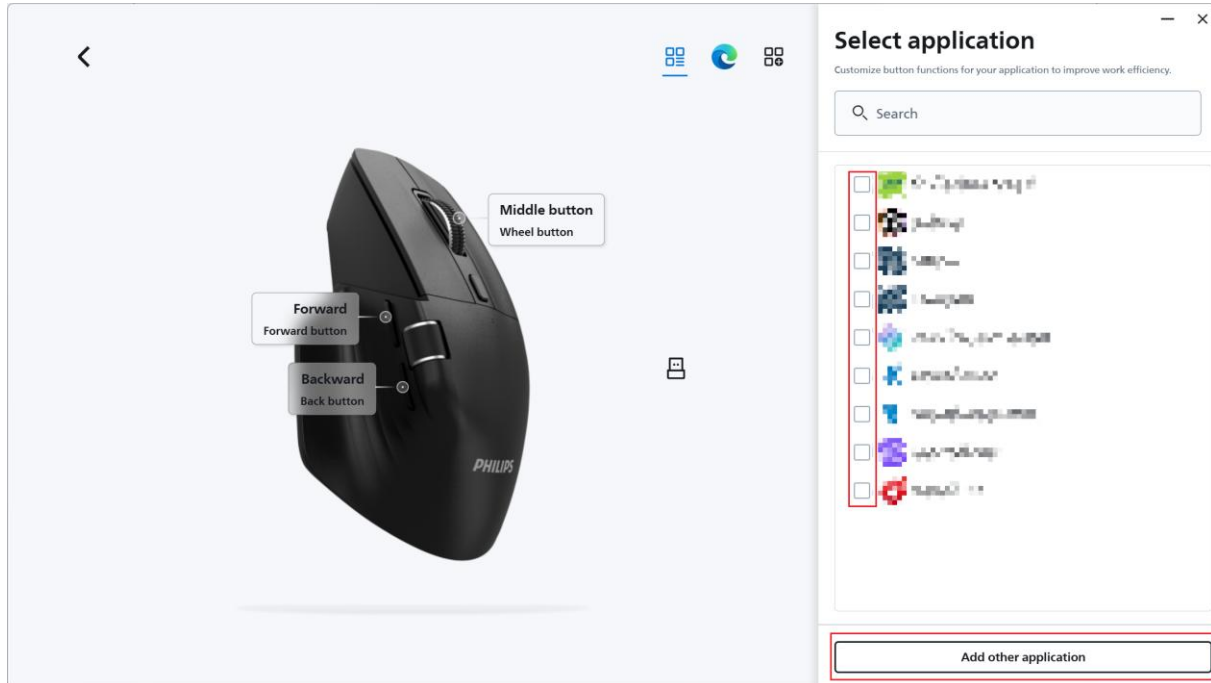
6.1.1 Application scenarios (1)

This function supports KeyLink to create exclusive device customization schemes for different software separately. After selecting the application icon, the page will switch to the button configuration mode that "only takes effect for this application"; later, when you use the configured application, you can achieve the efficient experience of "opening different software, and the device button functions automatically change with the scenario".

- Global configuration (2)
This scheme will be applied in regular scenarios.
- Application configuration (3)
When using the configured application, the device will automatically match the corresponding custom scheme.

- Add application (4)

You can check the checkbox before the application in the application list, or click the **Add other application** button below to manually select the path to add the application.



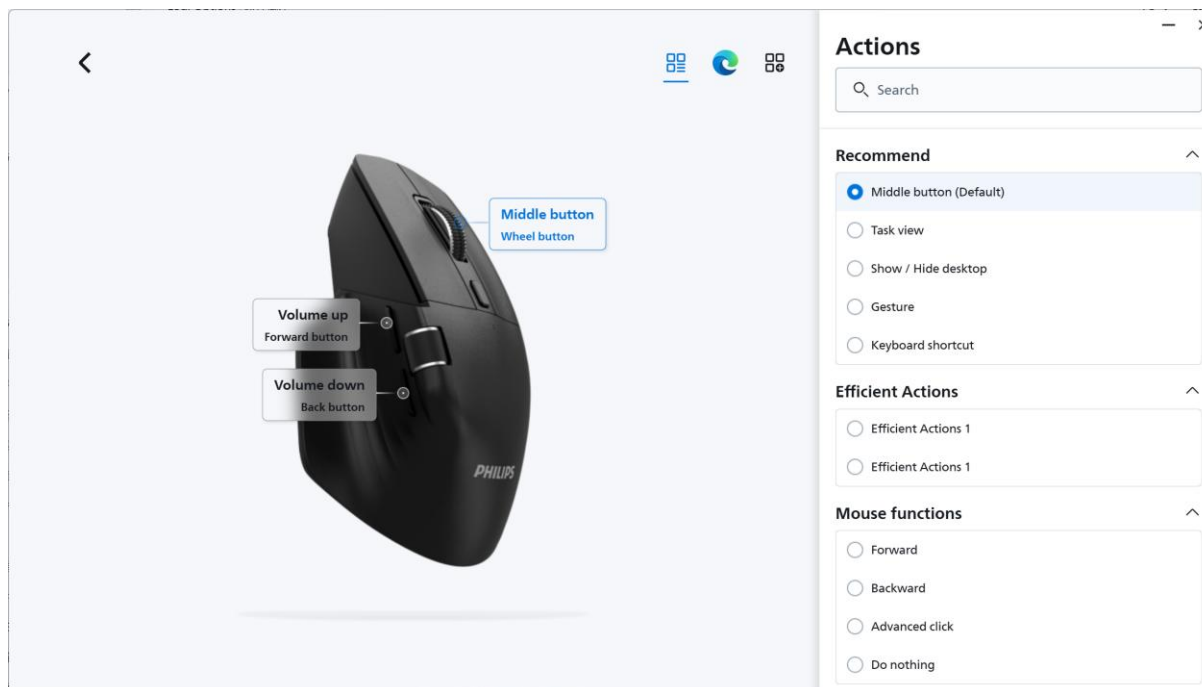
- Remove application (5)

Hover the cursor over the corresponding application icon and click the displayed delete button to remove this application from the scenario list. The corresponding button custom scheme will also be canceled synchronously (when switching to this application later, the device will use the global button configuration by default).

6.1.2 Button action customization

- Button action customization

1. Click the information card of the target button (●), and the corresponding action list will pop up on the right;
2. Select the function in the action list to configure.



- Action types

- Recommend

Includes the default action of the current button and recommended actions.

- Efficient Actions

Bind the configuration files in the Efficient Actions list to trigger multiple tasks with one click (such as "Open application + Mute mic"). For detailed content, please refer to [8. Efficient Actions](#).

- Mouse functions

Common mouse button functions such as Forward and Backward.

- Media

Functions such as brightness adjustment, volume adjustment, and multimedia playback.

- Application

Application-related functions such as Copy, Paste, and software launch.

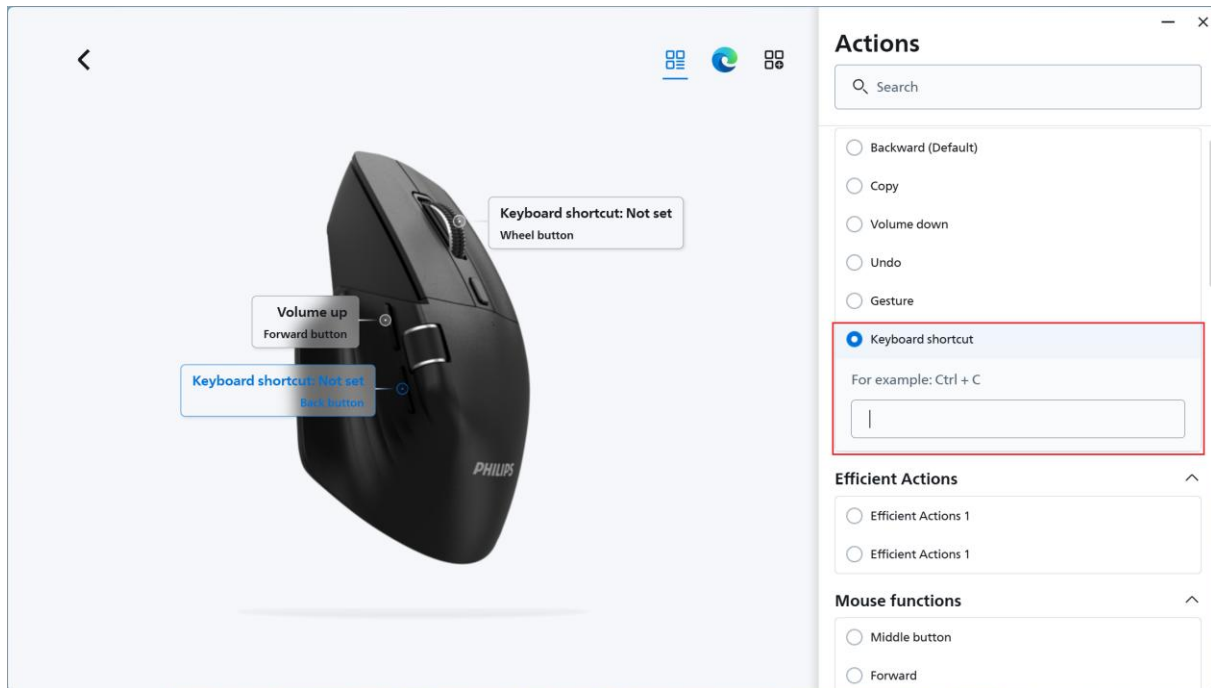
- System

System functions such as screen capture, desktop switching, and locking.

- Core action description

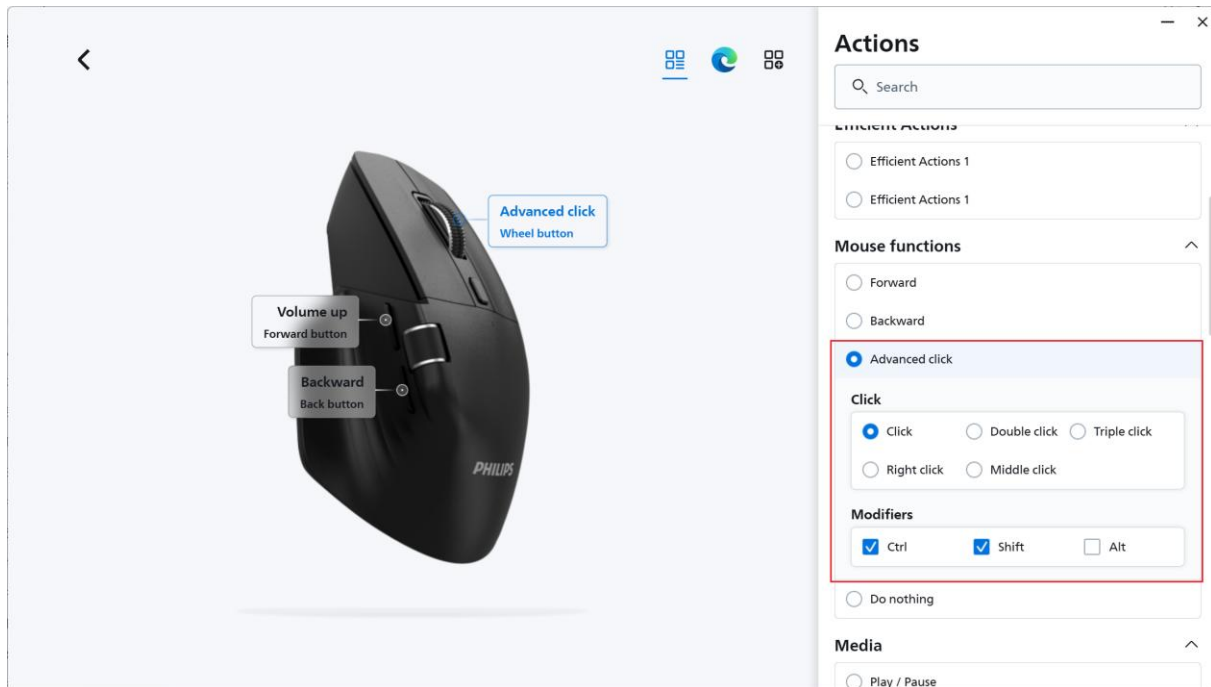
- Keyboard shortcut

Customize keyboard combinations, consisting of modifier keys + regular keys, supporting up to 4-key combinations (e.g., "Ctrl+C", "Alt+Shift+Tab").



■ Advanced click

Supports setting compound operations of "modifier key combination + click type" for mouse buttons (e.g., Ctrl+Shift+Click).



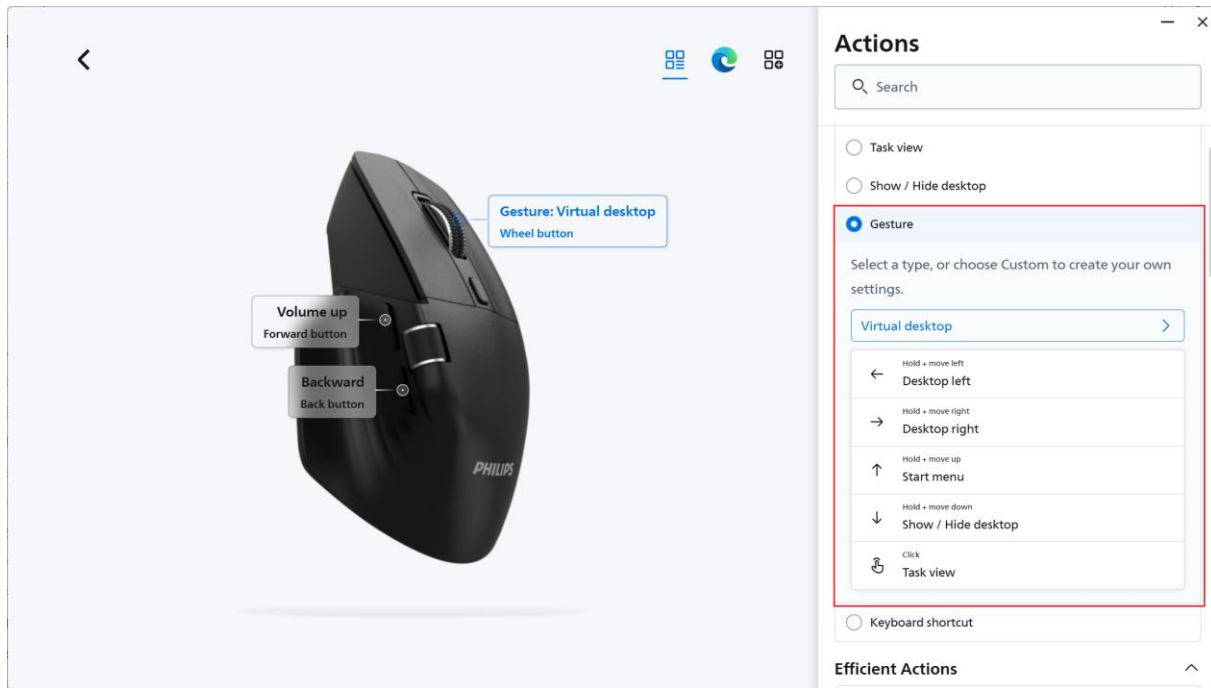
■ Gesture

Supports binding gestures of "holding the button + moving the mouse" to common operations. That is, one mouse button corresponds to 5 gestures (click the button, hold the button + move up/down/left/right),

allowing you to quickly implement 5 functions; you can use the preset gesture schemes provided by KeyLink, or configure your own custom gesture schemes to meet your personalized needs.

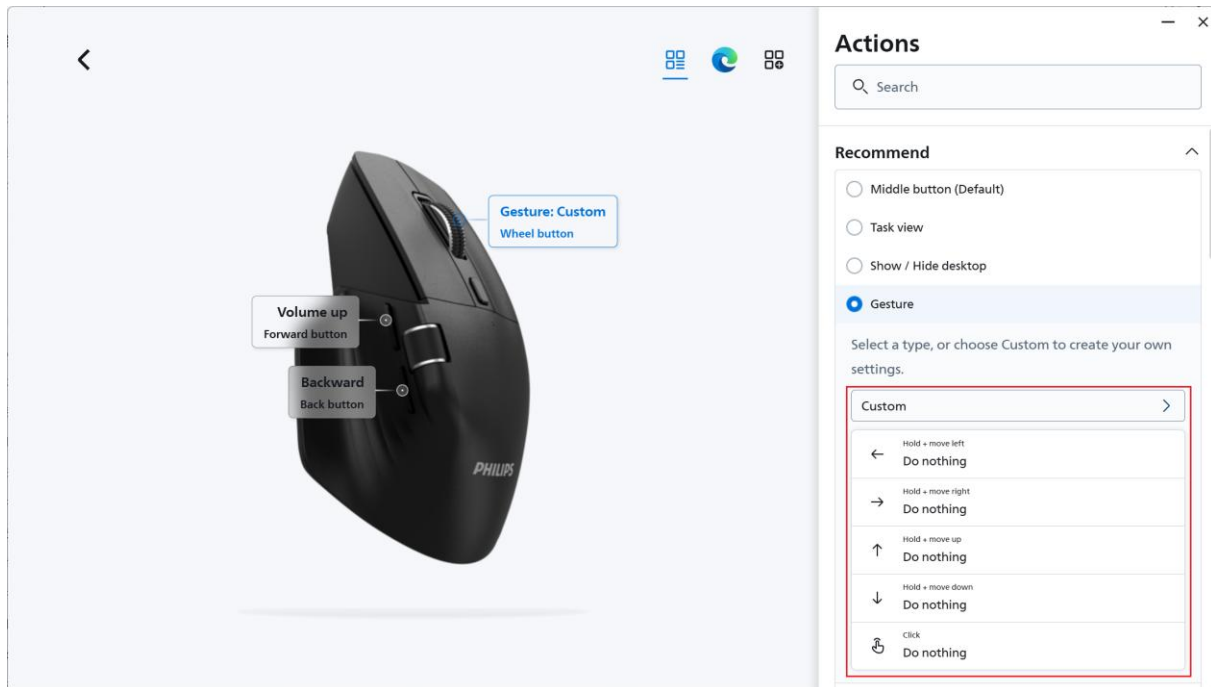
A. Preset gestures

There are multiple preset gesture schemes in the drop-down menu. You can select one of the schemes. For example, configure the **Virtual desktop** gesture scheme for the wheel button. At this time, hold the mouse wheel button and move the mouse to the left to switch the desktop to the left.

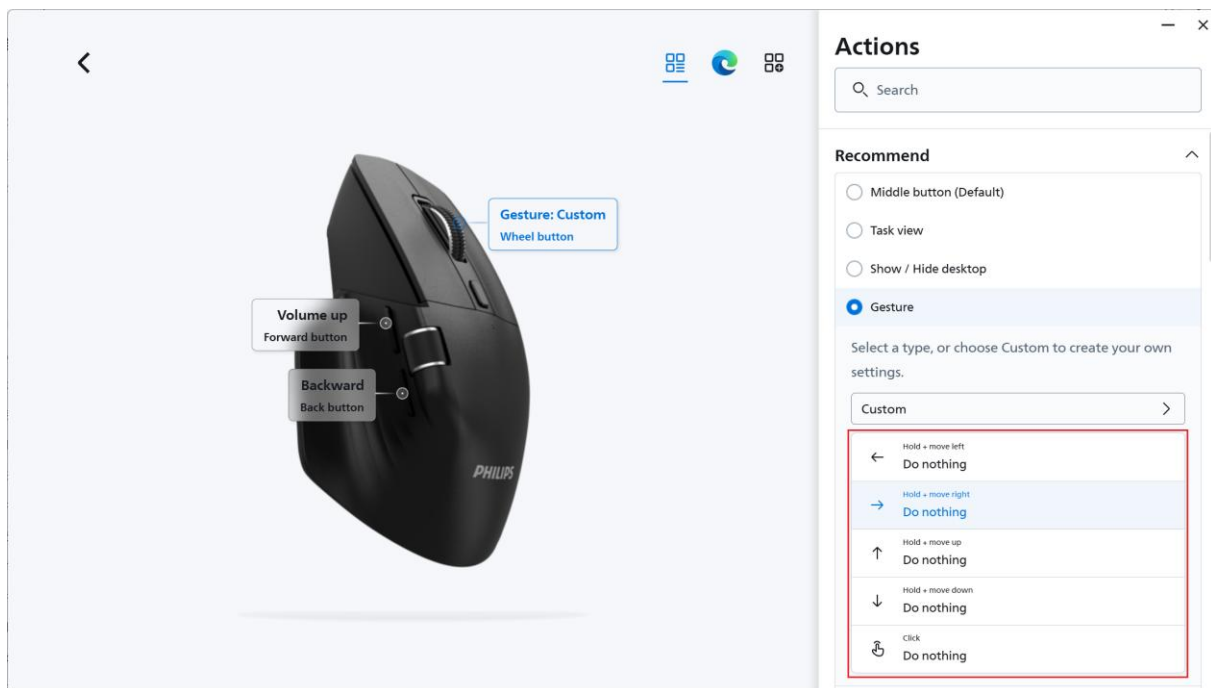


B. Custom gestures

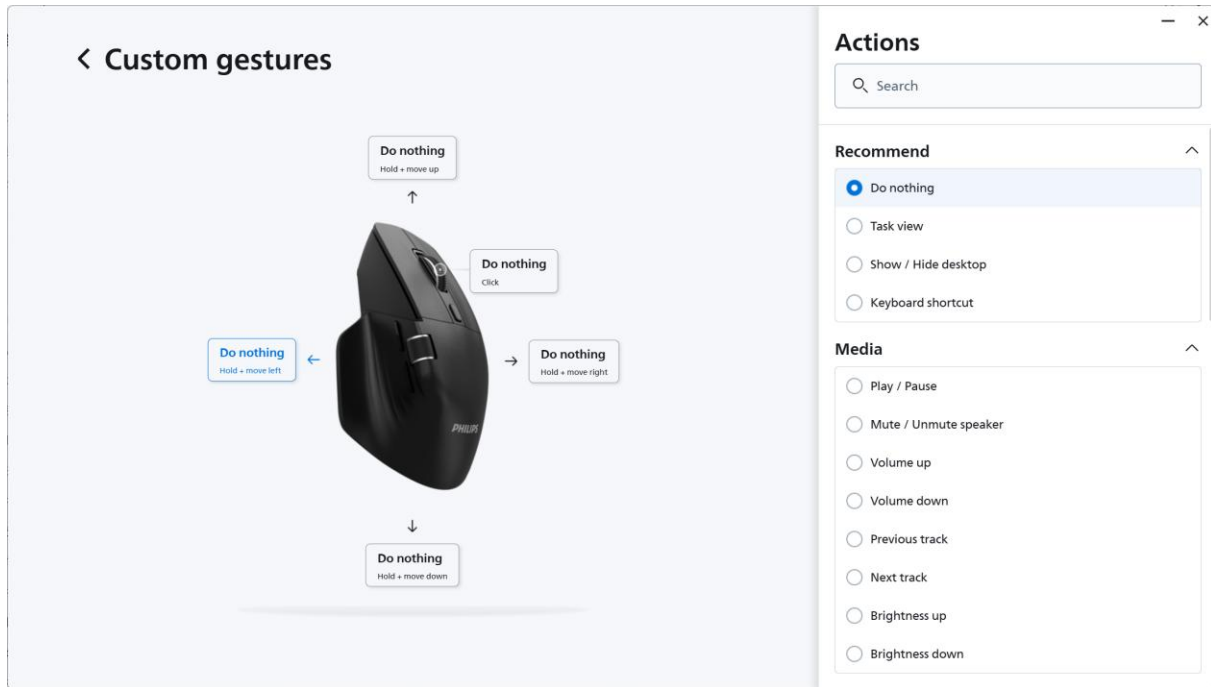
1. Select **Custom** in the gesture drop-down menu, and the actions implemented by the gestures corresponding to the current button will be displayed;



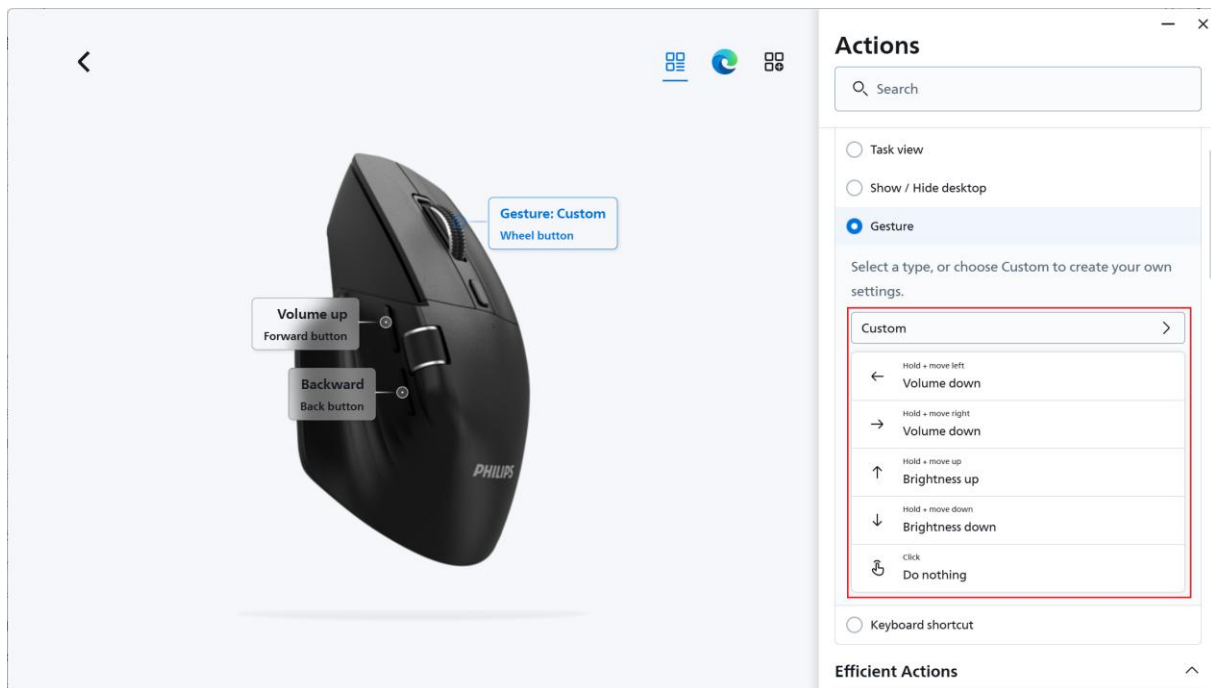
2. Click the target gesture (e.g., **Hold + move right**) to enter the **Custom gestures** configuration page;



3. Here you can configure the actions/functions implemented by each of the 5 gestures according to your needs.

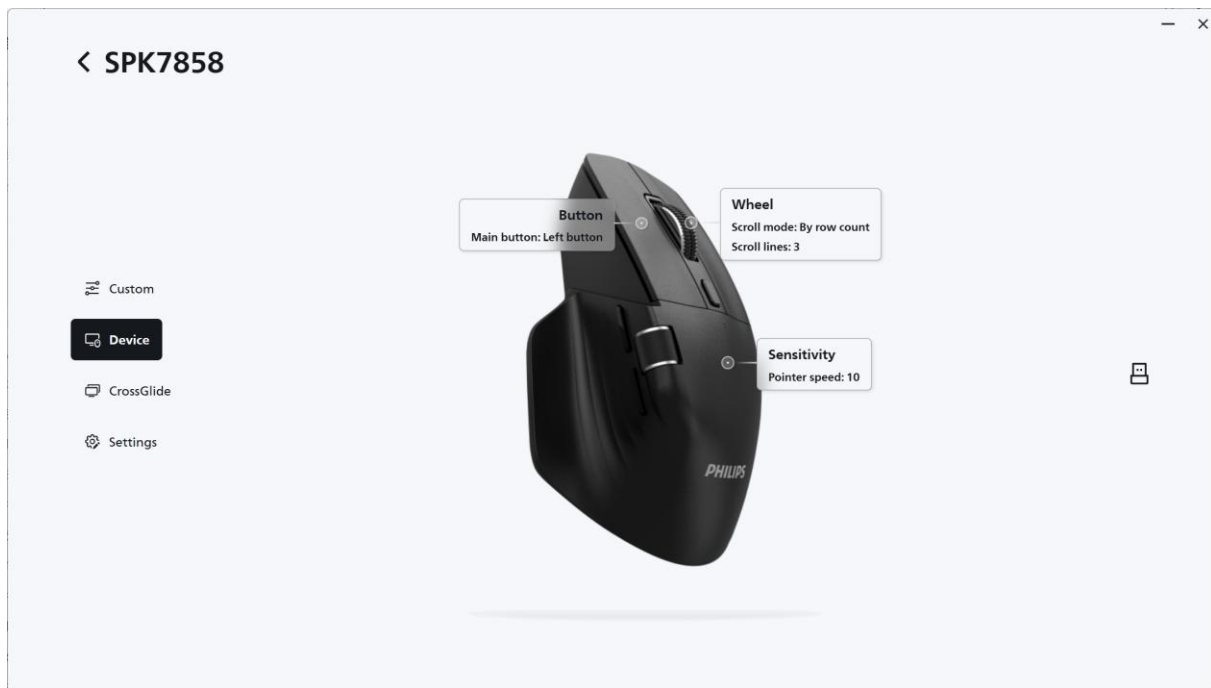


4. After configuration, your custom gesture configuration will be saved in the **Custom** scheme and enabled.



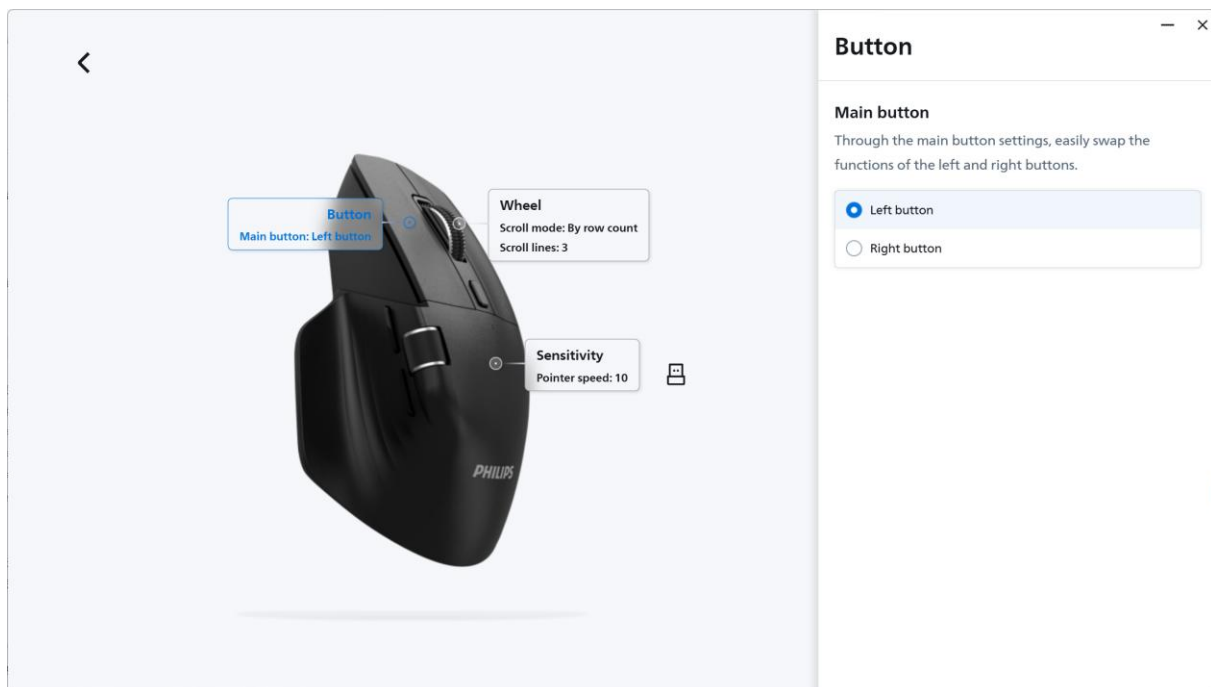
6.2 Device

Click the corresponding card to set device properties such as button, wheel, and sensitivity to adapt to your operating feel.



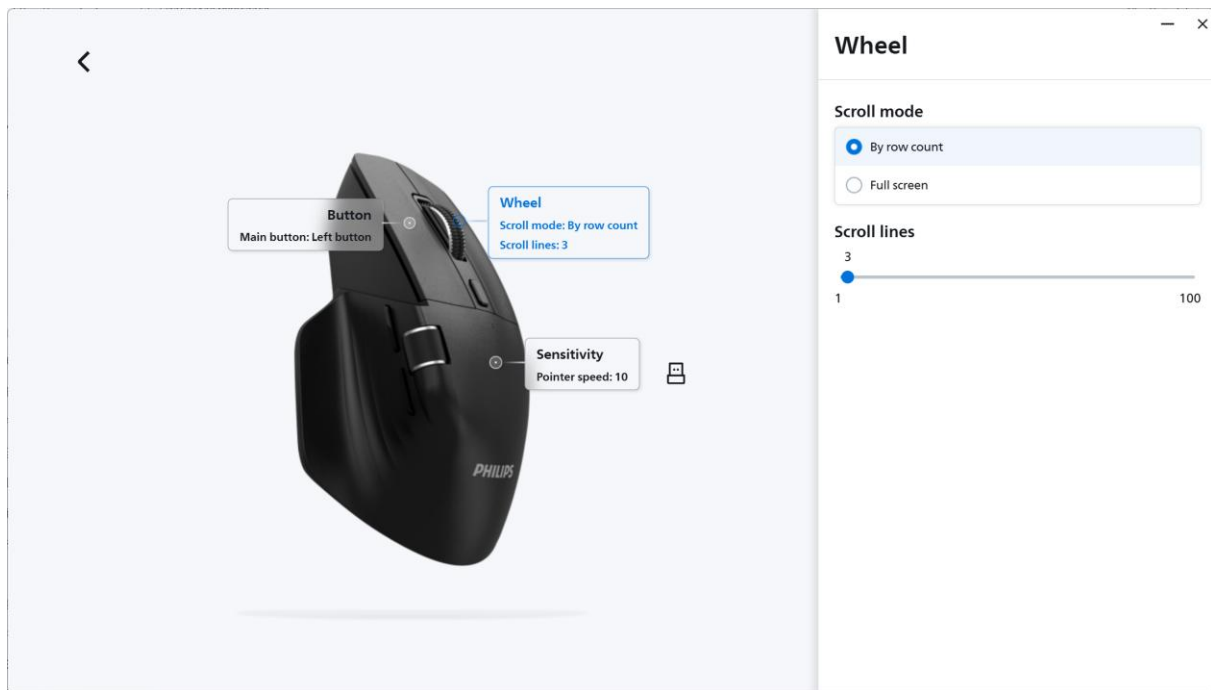
- Button

Through the main button settings, you can swap the left and right buttons of the mouse.



- Wheel

Switch and set the **scroll mode** of the mouse to meet different browsing rhythm needs.



- By row count

Each scroll of the wheel moves the page by the set number of rows (1~100).

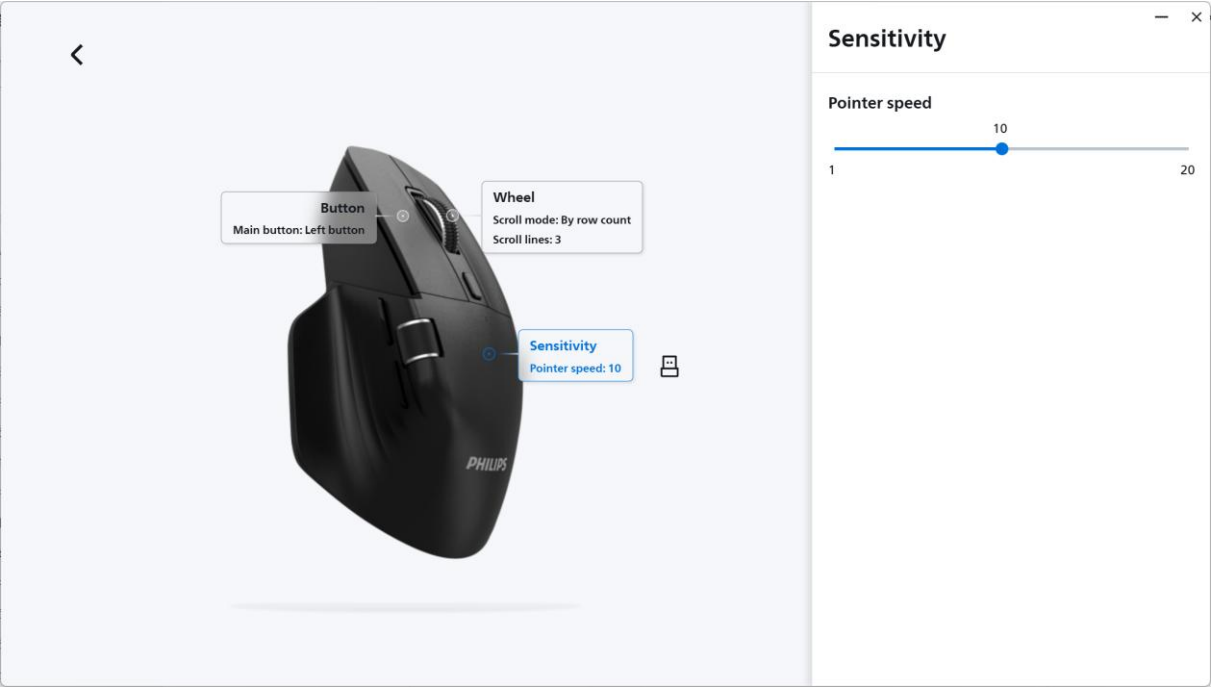
- Full screen

When scrolling the wheel, the page will quickly jump to the next full-screen area.

- Sensitivity

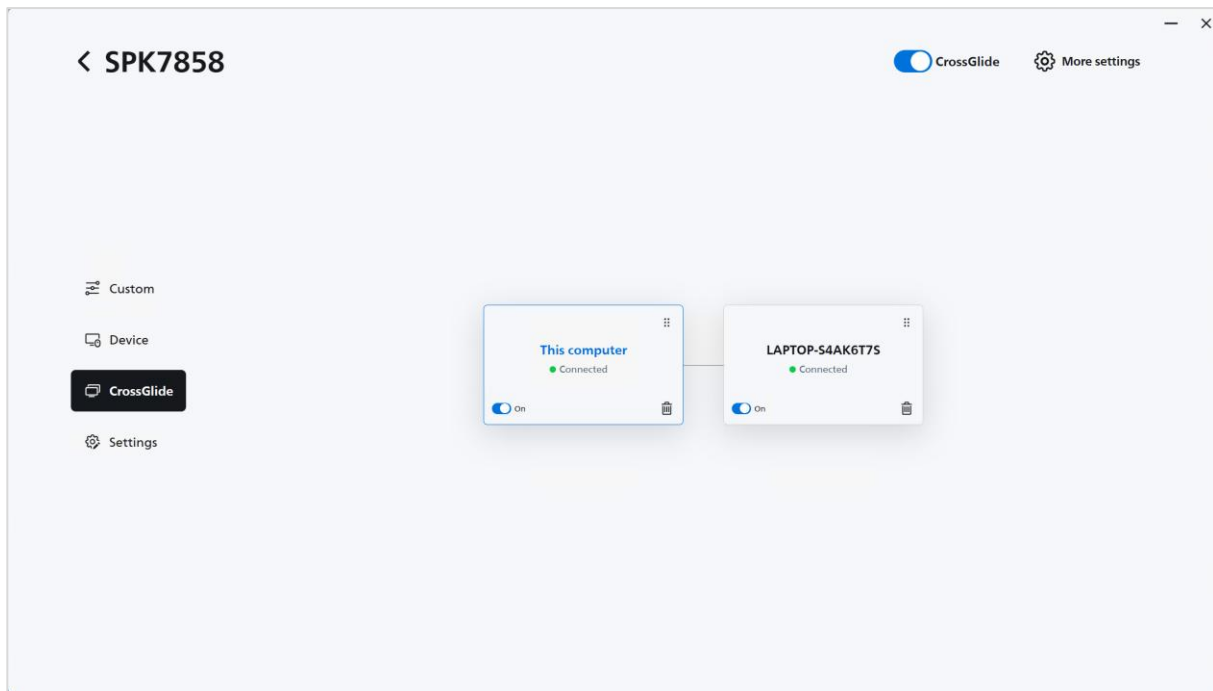
Customize the movement speed of the pointer on the screen to adapt to your operating habits. The smaller the pointer speed value, the slower the pointer moves and the higher the precision, which is suitable for precise

operations (such as design and drawing); the larger the value (e.g., 20), the faster the pointer moves, which is suitable for quickly switching windows and browsing large interfaces.



6.3 CrossGlide

Through the CrossGlide function, you can establish a connection between 2 computers, seamlessly operate 2 devices with only one Philips mouse, and quickly transfer text, images, folders, etc. between them to achieve multi-screen interconnection.

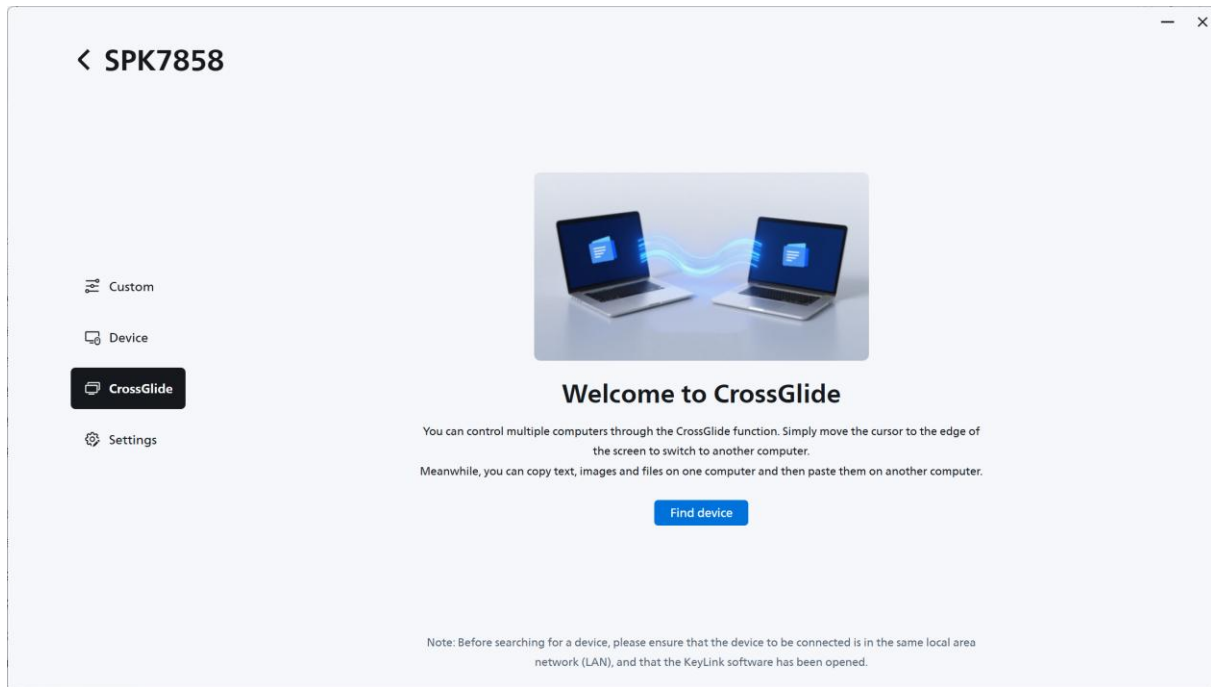


6.3.1 Establishing a connection

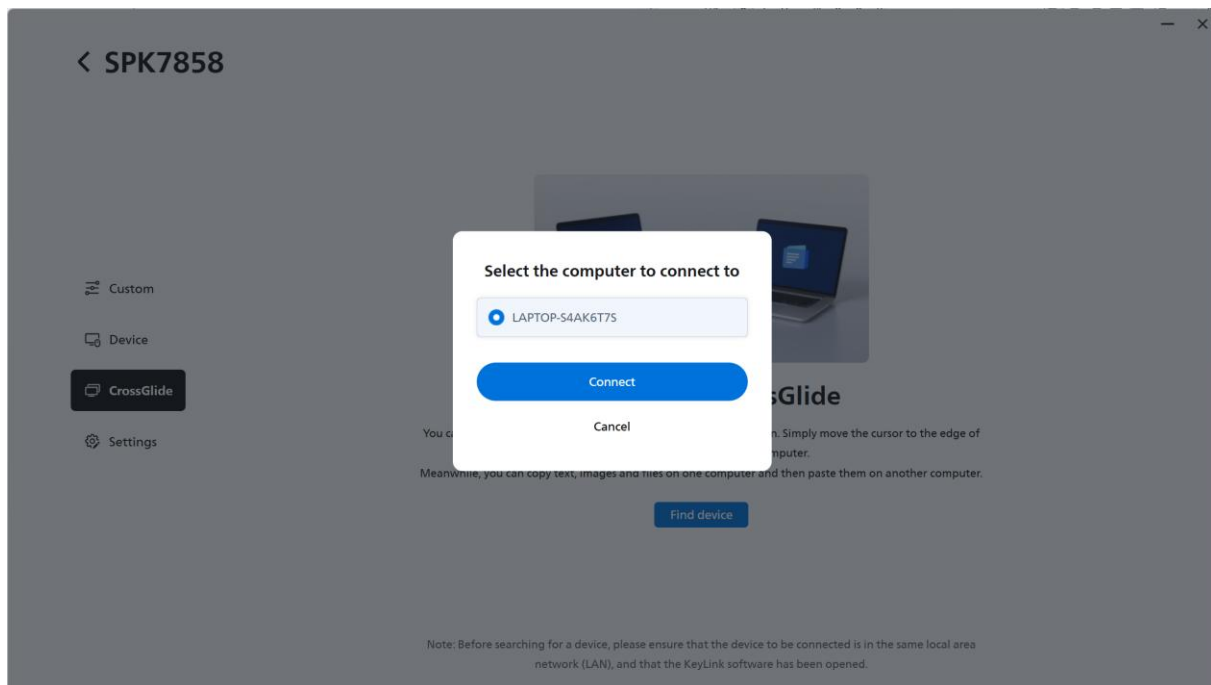
- Prerequisites
 - 2 computers are connected to the same local area network (LAN)
 - Both computers have installed and launched the latest version of KeyLink

- Connection steps

1. Click the **Find device** button to start searching for connectable devices;

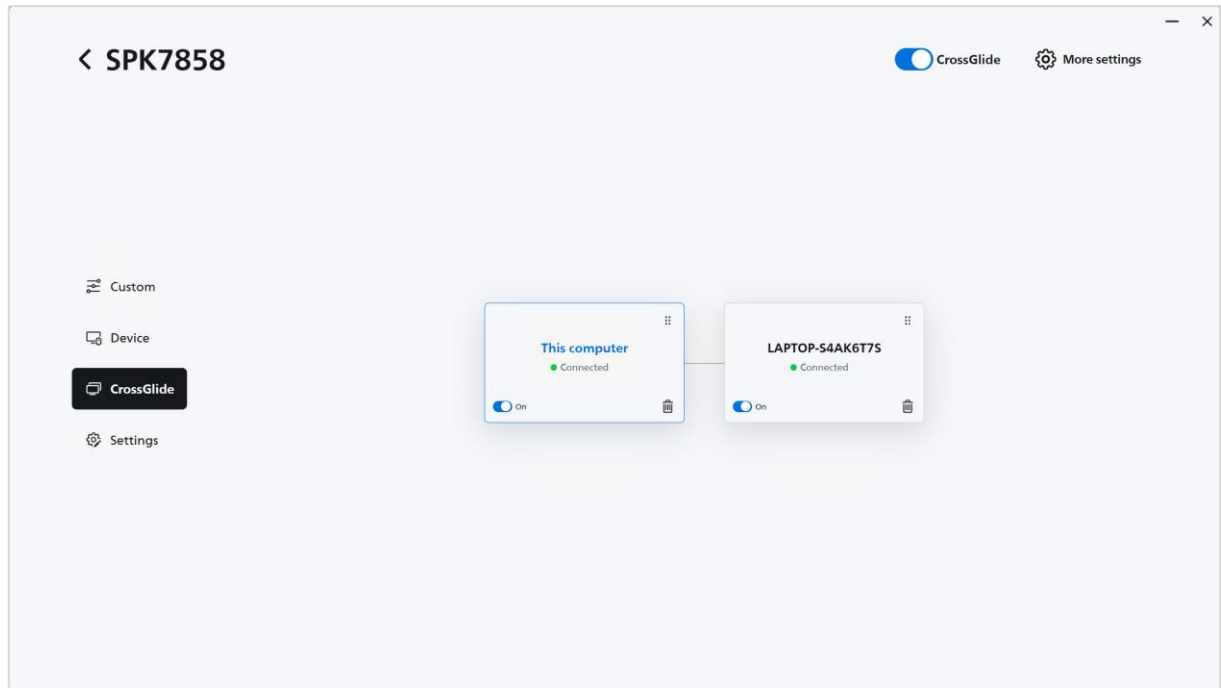


2. Select the target device in the device list and click **Connect** to initiate a connection request;

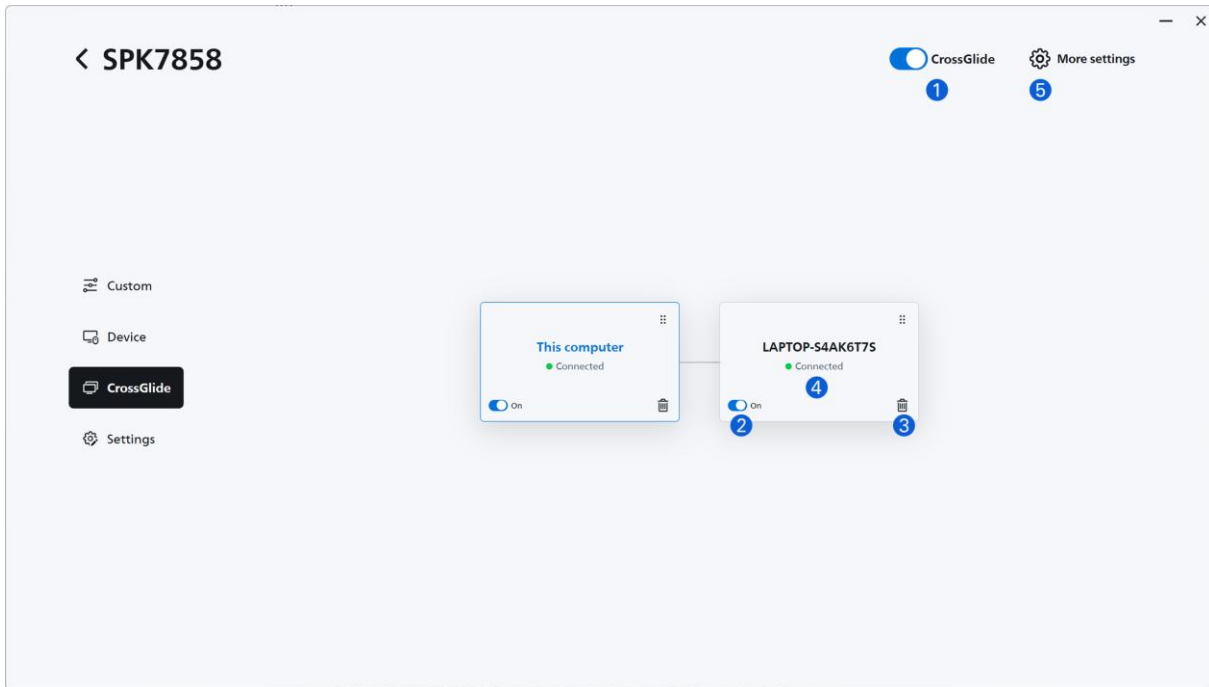


3. Click **Accept** the request on the computer being connected, and KeyLink will start establishing the connection;

4. Wait for the connection. When you see the following interface, it means the two computers have been successfully connected, and you can start using the **CrossGlide** function.

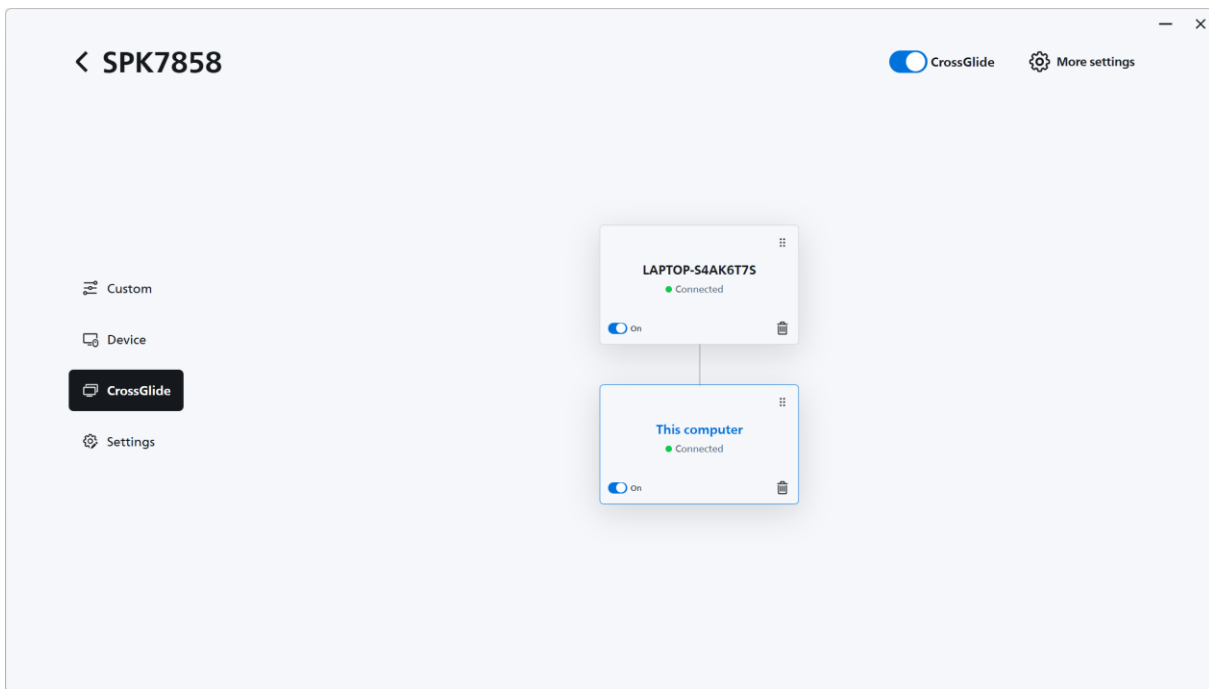
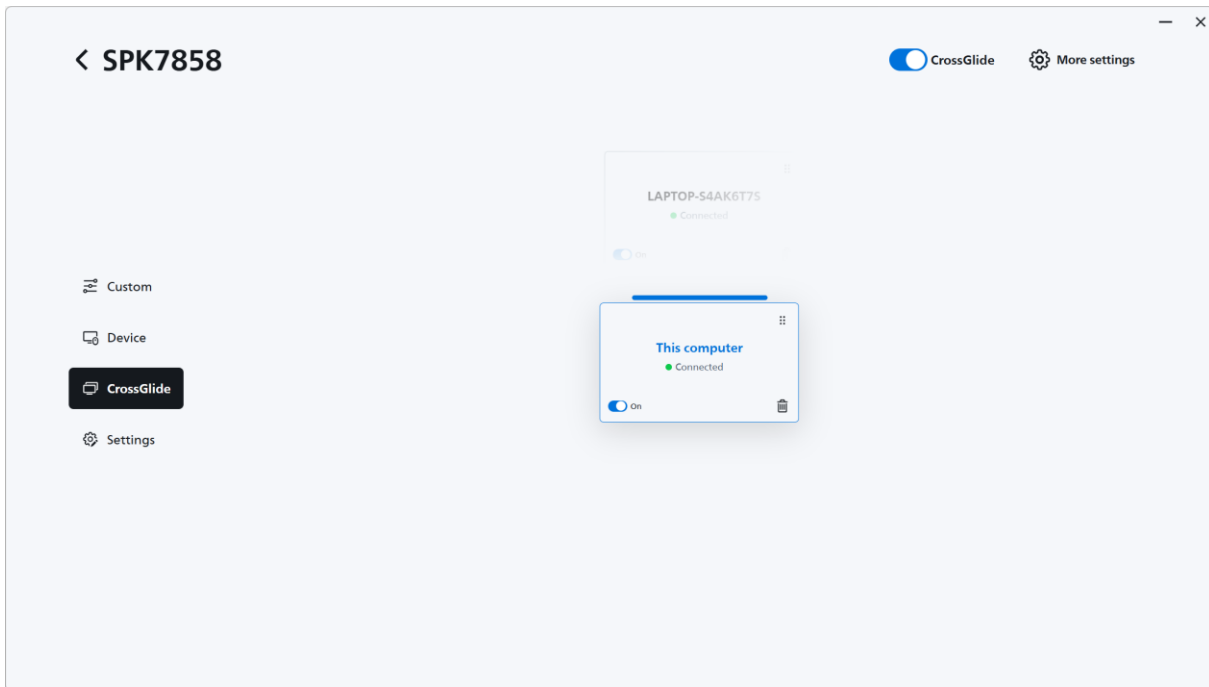


6.3.2 Core function description



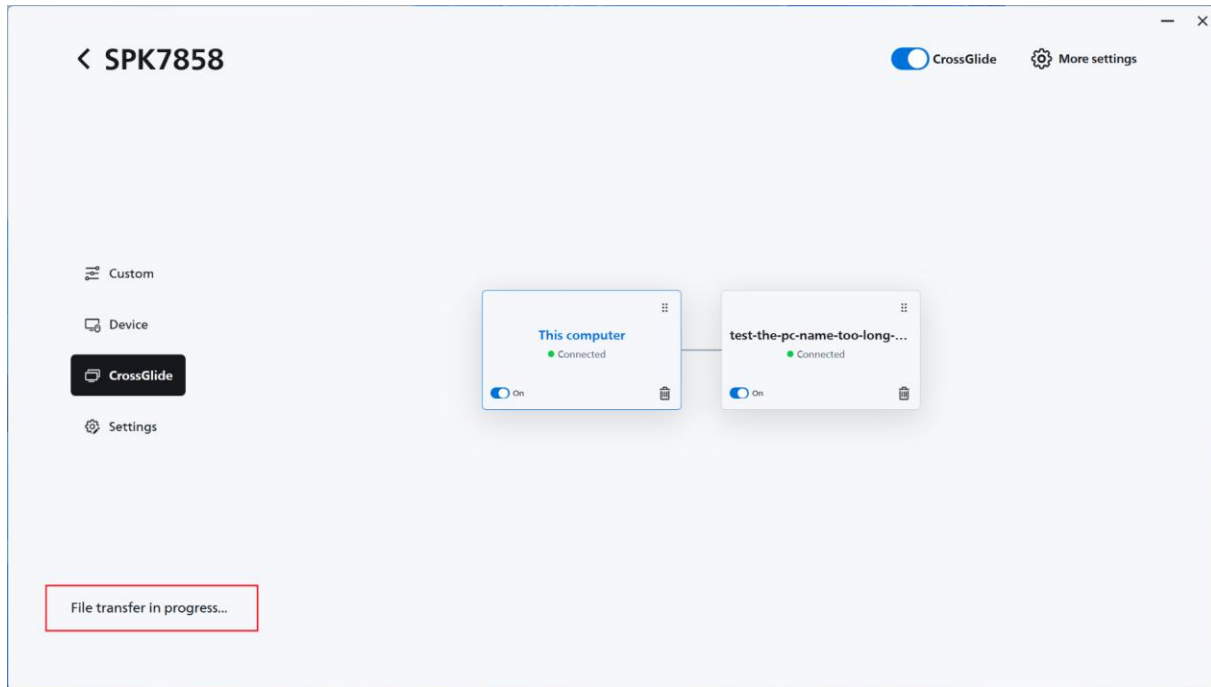
- **Switch computer**
According to the connection orientation of the two computers, move the cursor to the screen edge of the corresponding orientation to extend your cursor to the screen of another computer for operation.
- **Connection orientation adjustment**
This function is used to customize the relative screen positions of multiple computers in CrossGlide. Click and drag the device card to be adjusted in the device list, move it to the target orientation (such as

above/below/left/right of the current computer; applicable positions will be marked with blue bars), and then release the mouse to complete the adjustment of the connection orientation.



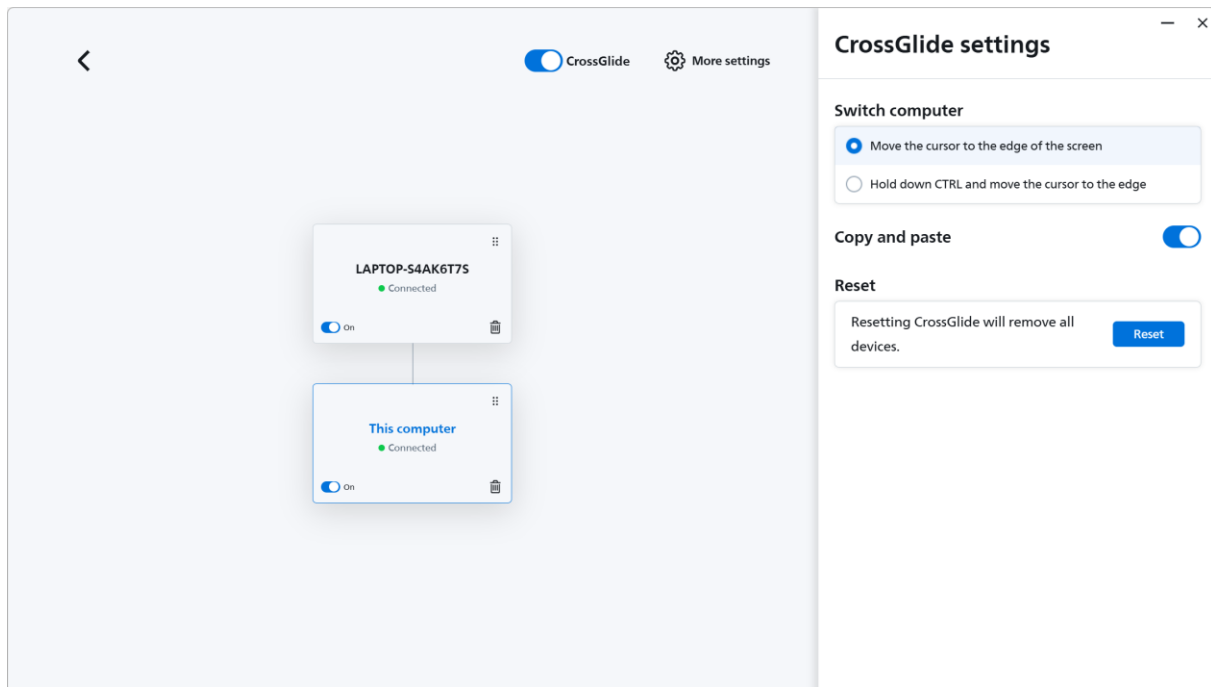
- File transfer

On one of the computers, you can use the mouse to copy target files (text, images, folders, etc.) within 300Mb, and then switch the cursor to the screen of another computer. At this time, KeyLink will prompt "**File transfer in progress...**". After the prompt disappears, you can paste, and the cross-device file transfer is completed.



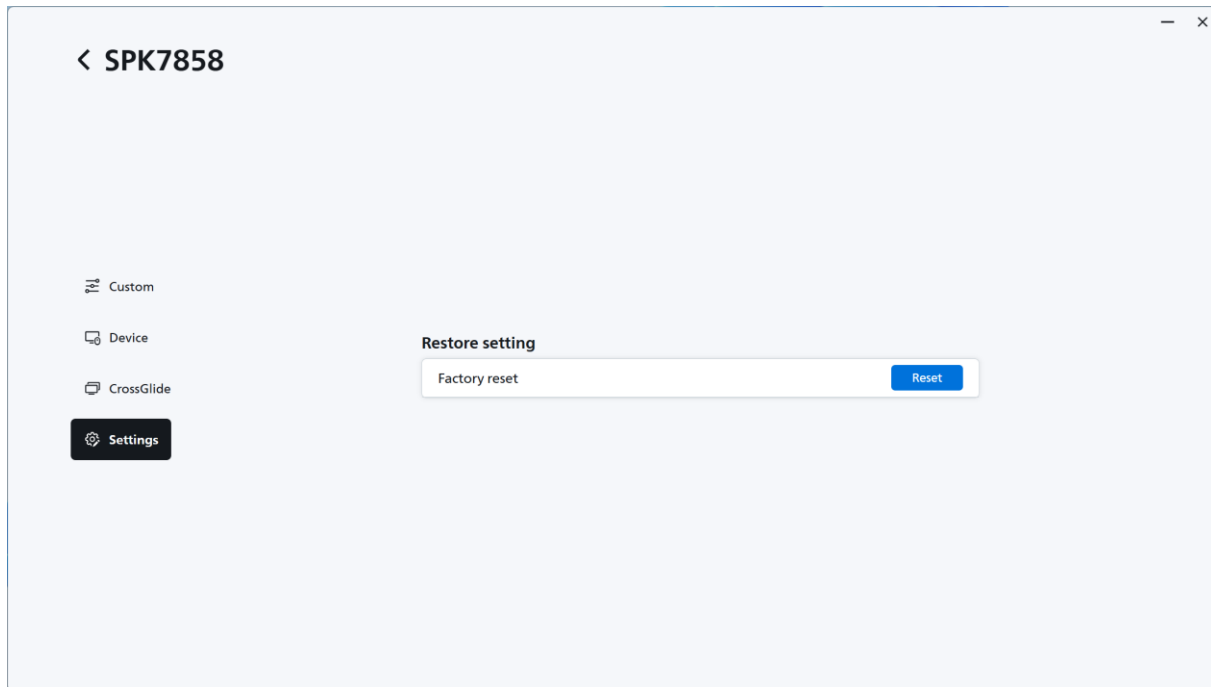
- CrossGlide switch (❶)
Toggle the switch status to quickly enable or disable the CrossGlide function of this computer.
- Device switch (❷)
Toggle the switch status to quickly enable or disable the CrossGlide function of the corresponding computer.
- Remove device (❸)
Remove the connection of the corresponding computer in the current CrossGlide; if you want to restore the connection to this computer later, you need to re-establish the connection.
- Connection status (❹)
 - Connected: Indicates that the CrossGlide connection established with this computer is stable.
 - Disconnected: Indicates that the CrossGlide connection established with this computer has been disconnected. Please check the network status and KeyLink running status of this computer.

- More settings (5)



- **Computer switch trigger method**
You can choose to directly move the cursor to the edge of the current computer screen (default), or you need to hold down the keyboard "Ctrl" at the same time to trigger device switching.
- **Copy and paste**
Toggle the switch status to quickly enable or disable the file transfer function.
- **Reset CrossGlide**
Restore the CrossGlide function to its initial state, which will clear all CrossGlide connections of the current computer.

6.4 Settings



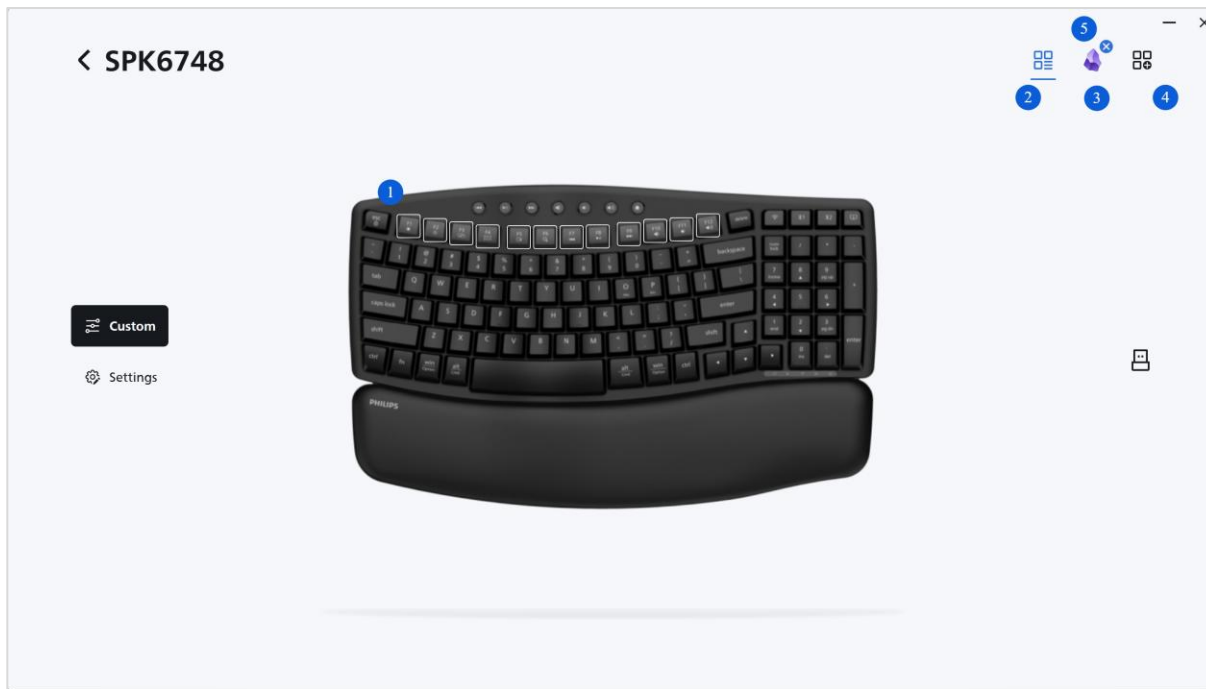
- **Factory reset**
Restore the **Custom** configuration of the current mouse to the default.

7. Keyboard Settings

In the keyboard options interface, you can configure your keyboard through two core modules: **Custom** and **Settings**.

7.1 Custom

In the keyboard customization interface, you can assign personalized functions to the F1-F12 keys at the top of your Philips keyboard, such as shortcuts, page navigation, system operations, and application management, to enhance your work efficiency.



7.1.1 Application Scenarios (●)

This feature enables KeyLink to create exclusive device customization schemes for different software. After selecting the application icon, the page will switch to the key configuration mode of "Only for this application". After that, when you use the configured application, you can achieve an efficient experience where "when opening different software, the device's key functions automatically change according to the scene".

- Global Configuration (●)

This configuration will be applied in general scenarios.

- Application Configuration (●)

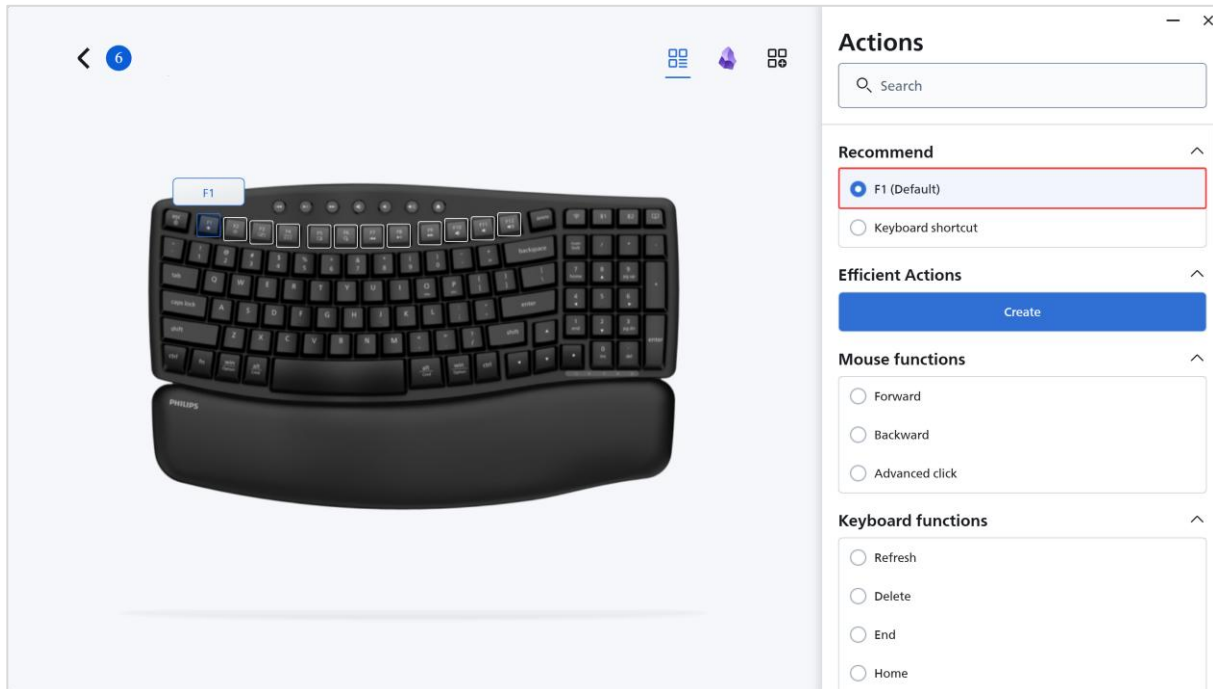
When using a configured application, the keyboard will automatically match and apply its corresponding customization profile.

7.1.2 Button action customization

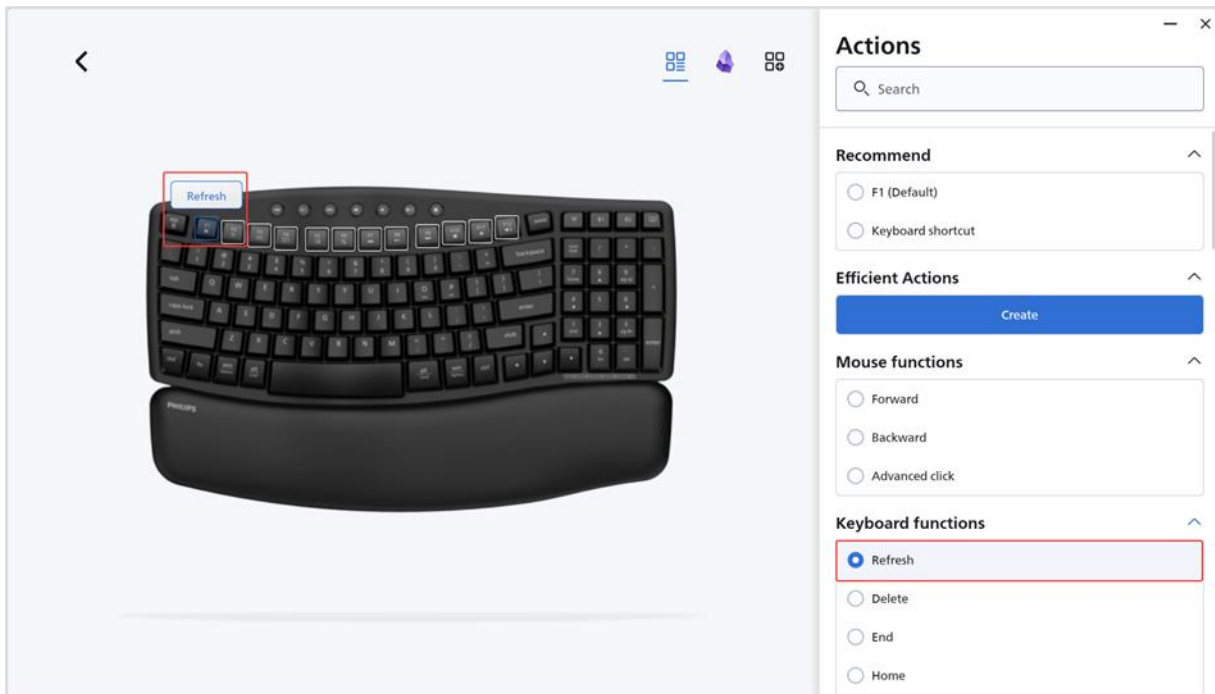
In the Keyboard Customization interface, you can assign a specific action or command to each of the top-row F1–F12 keys based on your personal preferences.

- Button action customization

1. In the keyboard diagram, click the key you would like to customize (e.g., F1 ❶), and the corresponding action list will pop up on the right.



2. Click on a specific function in the action list (e.g., Refresh) to assign the selected action to the current button.



3. After completing the settings, click the back button in the upper left corner (⏪) or tap a blank area of the screen to close the list and return to the customization interface.

- Action types

- Recommended

Contains the default action for the current key and recommended actions.

- Efficient Actions

Bind a profile from the Efficient Actions list to trigger multiple tasks with one key (e.g., Open App + Mute Microphone). For details, refer to [8. Efficient Actions](#).

- Mouse Functions

Standard mouse button functions such as forward and backward.

- Keyboard Functions

Common keyboard key functions such as refresh and insert.

- Media

Functions including brightness adjustment, volume control, and multimedia playback.

- Applications

App-related functions such as copy & paste, app management, and window control.

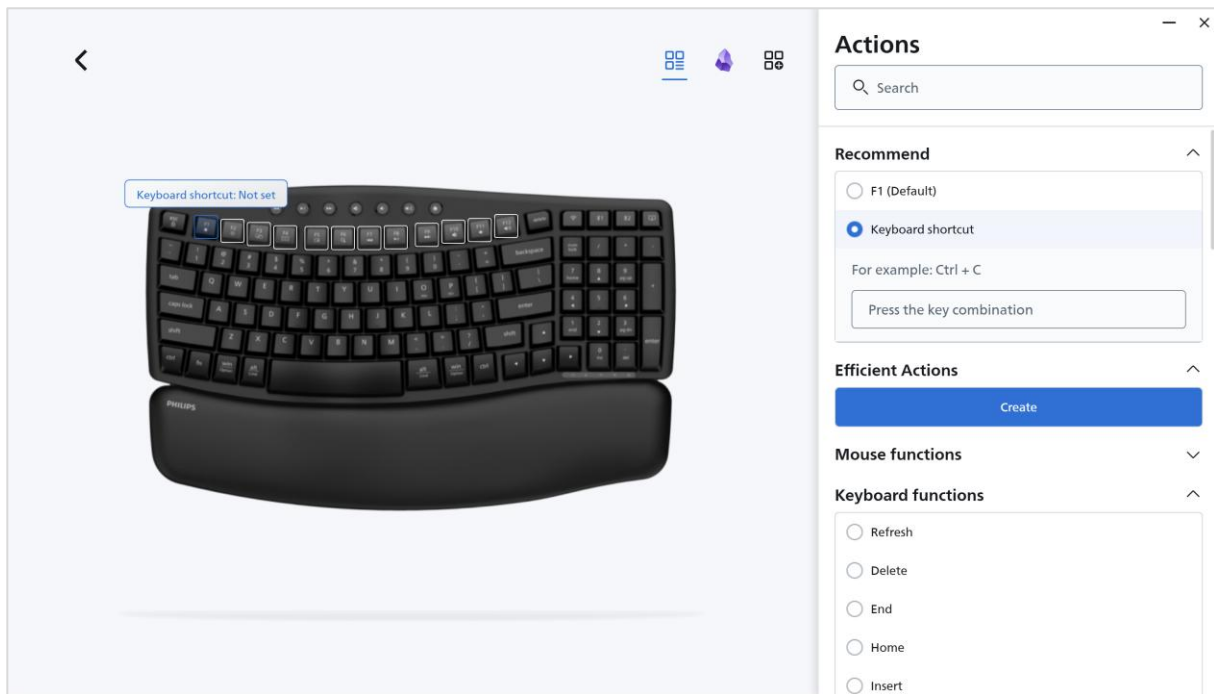
- System

System functions including screenshot, switch desktop, and lock screen.

- Core action description

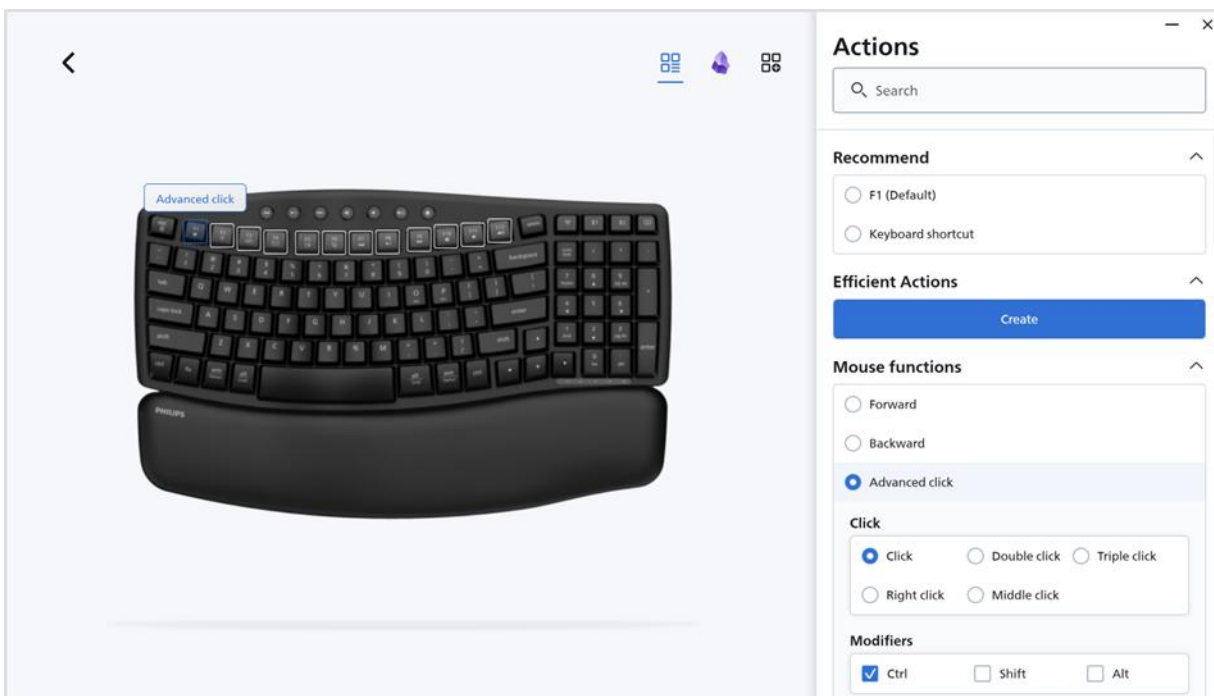
- Keyboard shortcuts

Custom keyboard combinations consisting of modifier keys + regular keys. Supports up to 4 keys per combination(e.g., "Ctrl+C", "Alt+Shift+Tab").

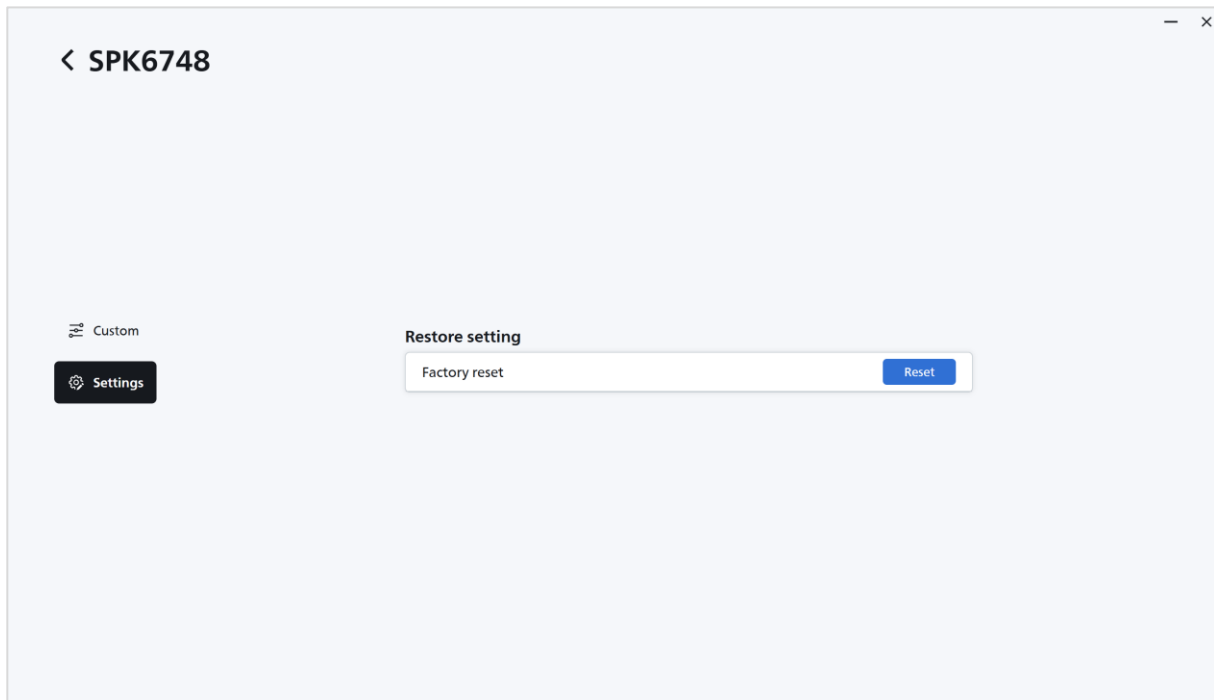


- Advanced click

Supports setting up composite operations of "modifier key combination + click type" for keyboard keys (e.g., Ctrl+Shift+Left Click).



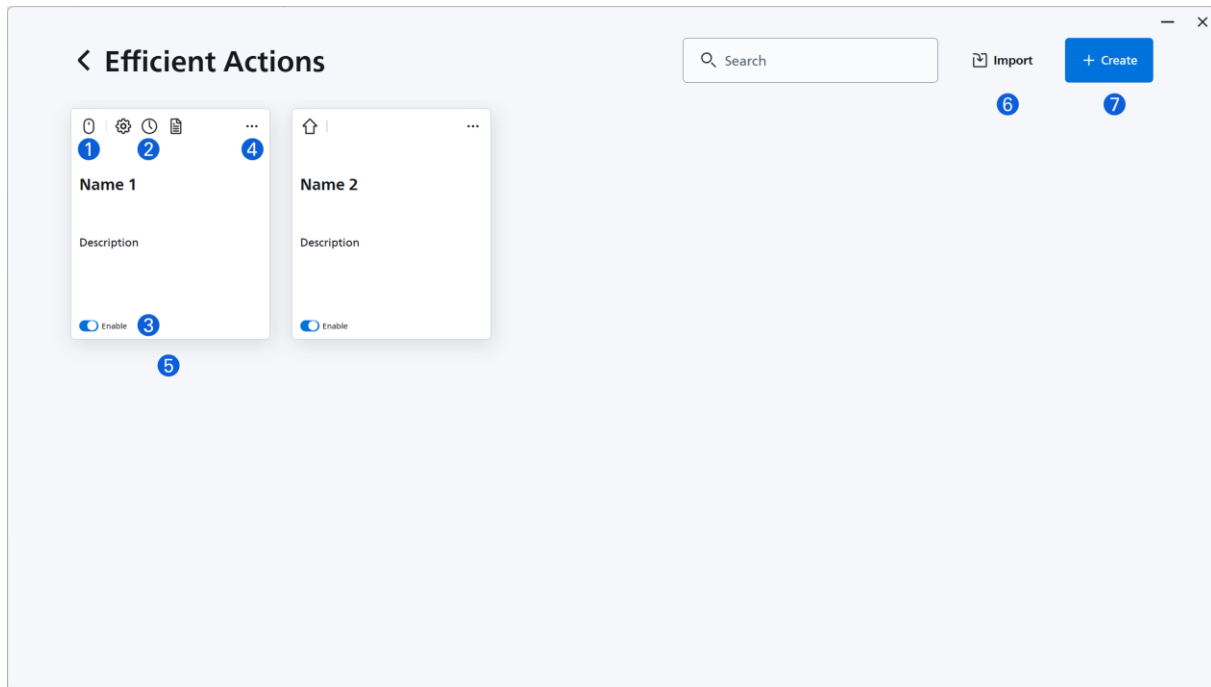
7.2 Settings



- **Factory reset**
Restore the keyboard's custom configurations to default.

8. Efficient Actions

Efficient Actions helps you easily complete a series of key / button operations or actions through one-click automation, more efficiently complete repetitive tasks, and enable you to obtain additional functions in multiple scenarios such as office work, creation, and meetings.



- Efficient Actions list

The list stores your Efficient Actions configuration files. Here you can edit and preview the information of the configuration files.

- Trigger condition (❶): Hover the cursor over the icon to preview the trigger condition of the target Efficient Actions (that is, this operation will trigger this Efficient Actions).
- Execute action (❷): Hover the cursor over the icon to preview the actions/functions that the target Efficient Actions can execute.
- Enable/Disable (❸)
Toggle the switch status to quickly enable or disable the corresponding Efficient Actions.
- Edit (❹)
Click the edit icon, and the menu will display the available operations:
 - Rename: Modify the name and description of the Efficient Actions.
 - Duplicate: Copy and paste the target Efficient Actions in the list.
 - Export: Save the Efficient Actions to your local directory.
 - Delete: Remove the target Efficient Actions from your list. This operation is irreversible.

- Efficient Action details (6)

Click the Efficient Actions card to browse or modify the detailed content.

< Name 1

If ...

SPK7858, Forward button is pressed

+ Trigger conditions

Then ...

1

Volume up

2

1 s

3

This is a text.

+ Execute actions

✓ Save

- Import (6)

You can import the Efficient Actions configuration files stored locally into the list.

- Create (7)

Click the button to start creating an Efficient Actions. For detailed content, please refer to [8.1 Creating Efficient Actions](#).

8.1 Creating Efficient Actions

The screenshot shows a dialog box titled "Create Efficient Actions" with a back arrow and close button in the top left. It contains two main sections: "If ..." and "Then ...". The "If ..." section has a button labeled "+ Trigger conditions" and a blue circle with the number "1" to its right. The "Then ..." section has a button labeled "+ Execute actions" and a blue circle with the number "2" to its right. At the bottom right, there is a blue button labeled "✓ Save".

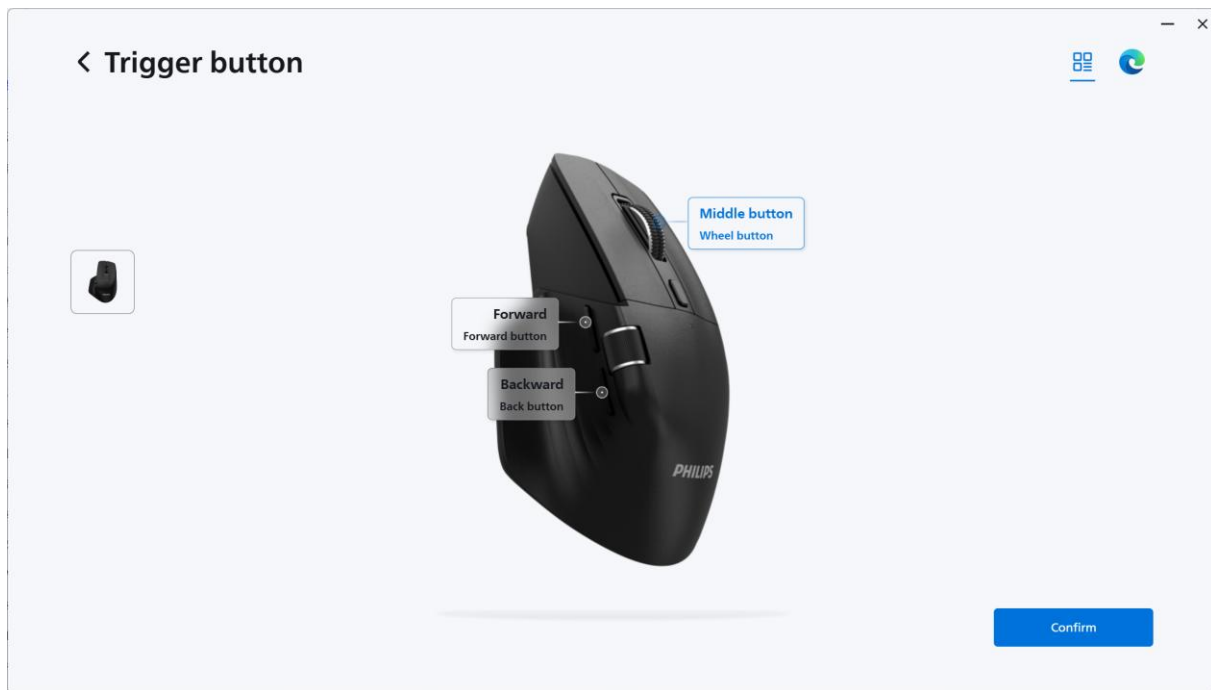
1. Adding trigger conditions (❶)

This screenshot shows the same "Create Efficient Actions" dialog box, but the "If ..." section is now expanded. The "+ Trigger conditions" button is highlighted in blue. Below it, a list of options is shown: "Device" with a monitor icon and "Shortcut" with a house icon. Each option has a blue circle with the number "1" to its right. The "Then ..." section remains unchanged with the "+ Execute actions" button. The "✓ Save" button is still at the bottom right.

Click the add button and select the type of trigger condition in the menu options as the "start switch" of this Efficient Actions.

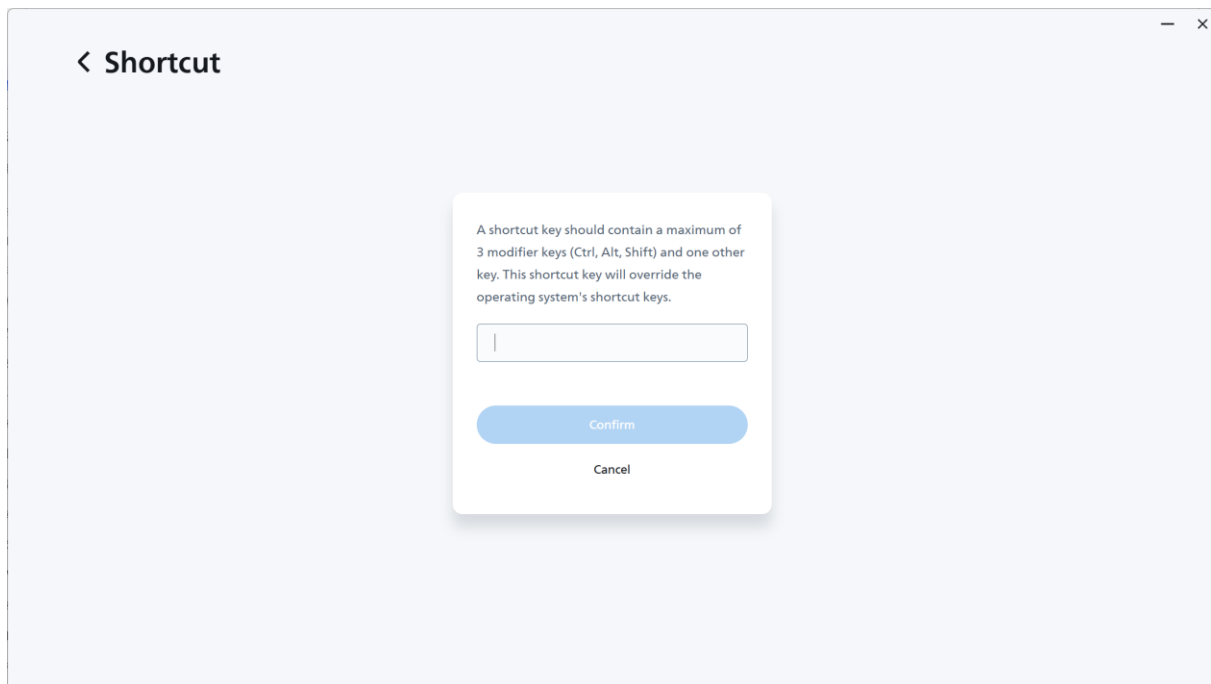
- Device

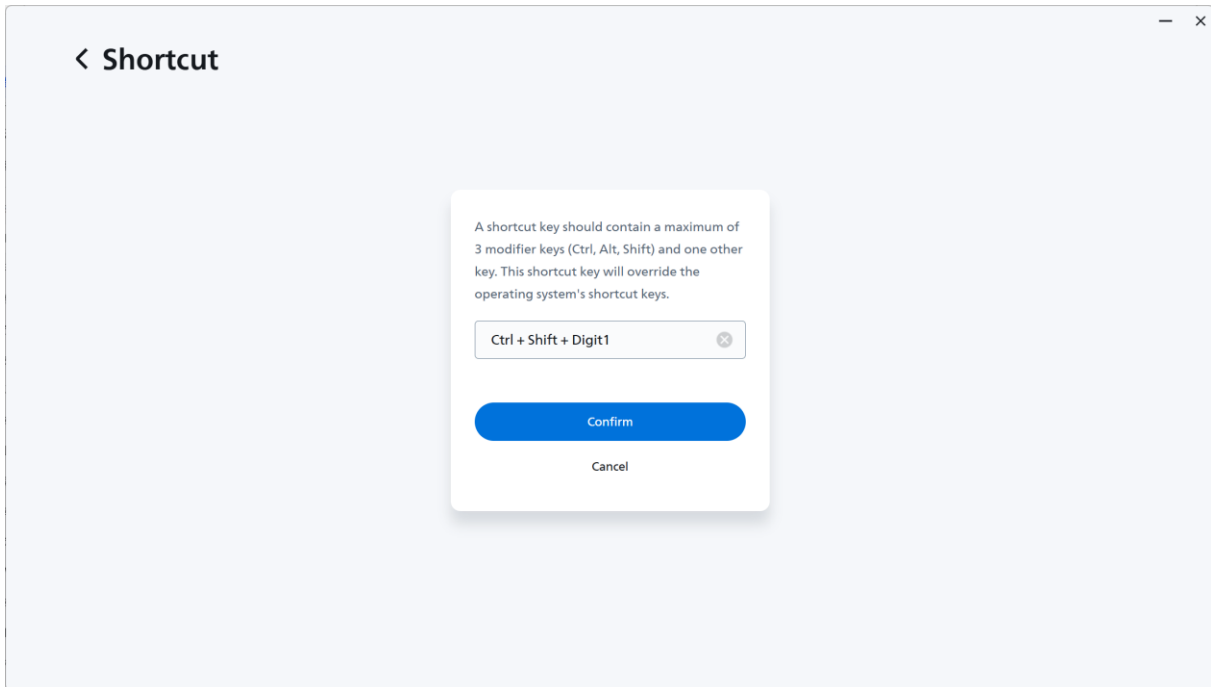
Trigger the Efficient Actions by pressing a physical button (such as the mouse wheel button) on the connected device. (This trigger condition can also be configured under a certain application scenario. For the configuration method, please refer to [6.1.1 Application scenarios](#))



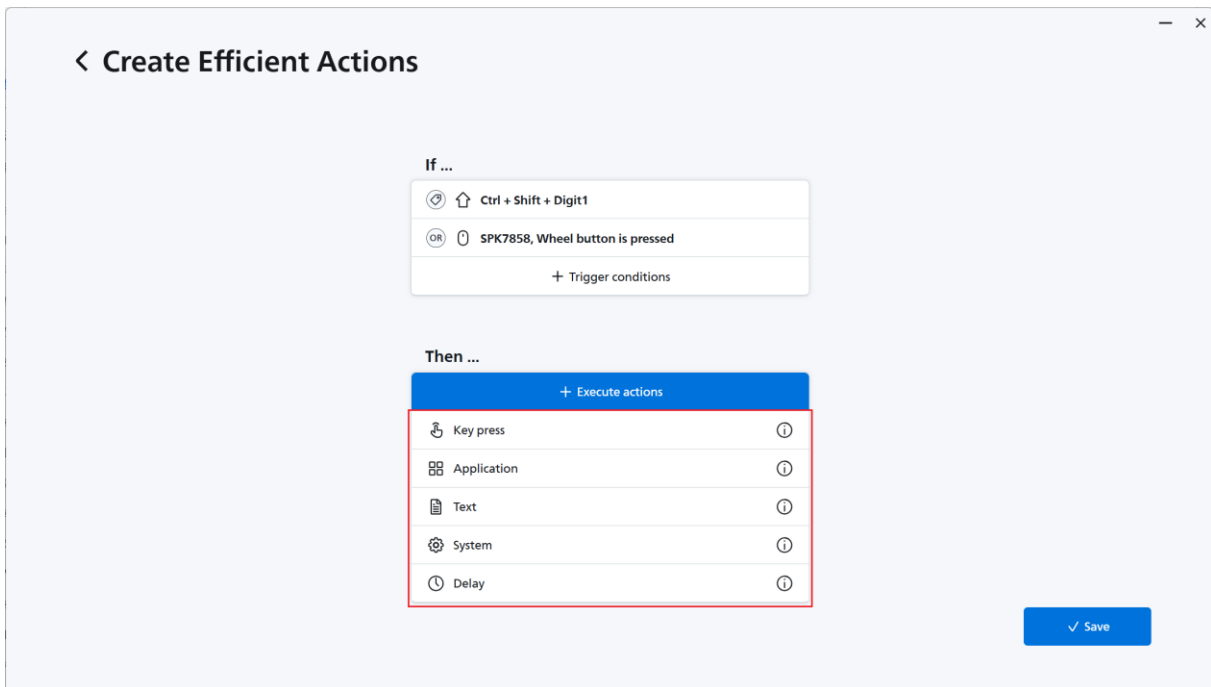
- Shortcut

Trigger the Efficient Actions by pressing a keyboard combination. The shortcut key can contain up to 3 modifier keys (e.g., Ctrl+Shift+Alt+1). (Note: The shortcut key will override the original shortcut keys of the operating system.)





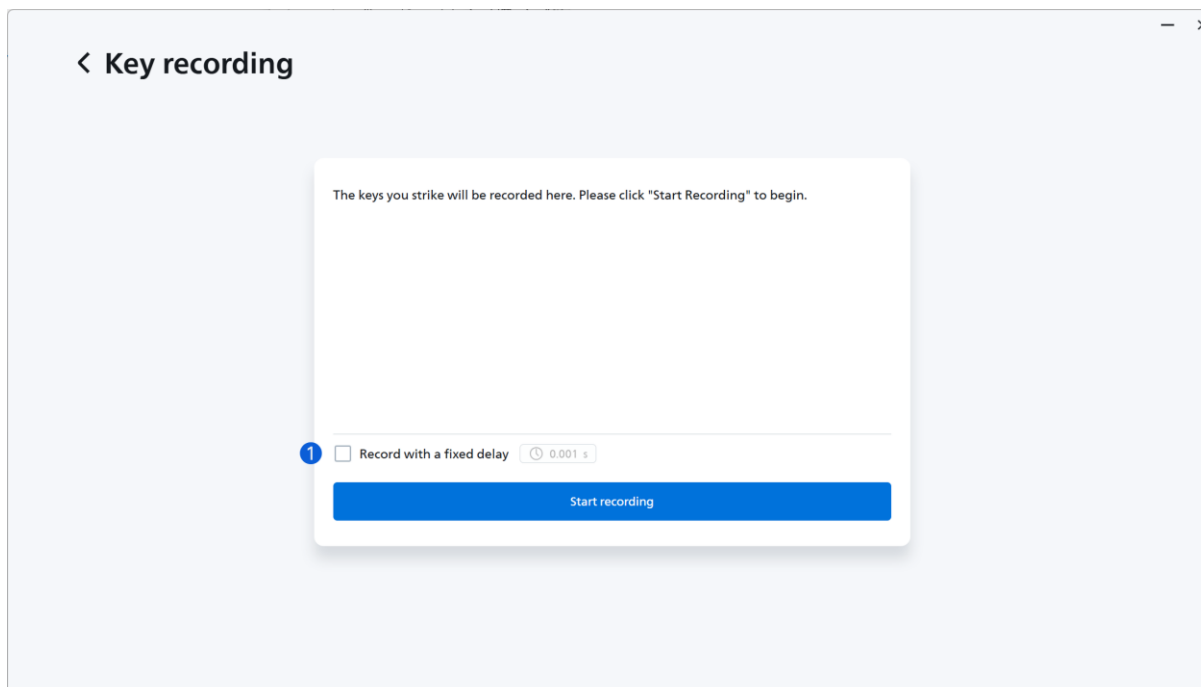
2. Adding execute actions (2)



Click the add button and select the type of execute action in the menu options as the operation to be implemented by this Efficient Actions.

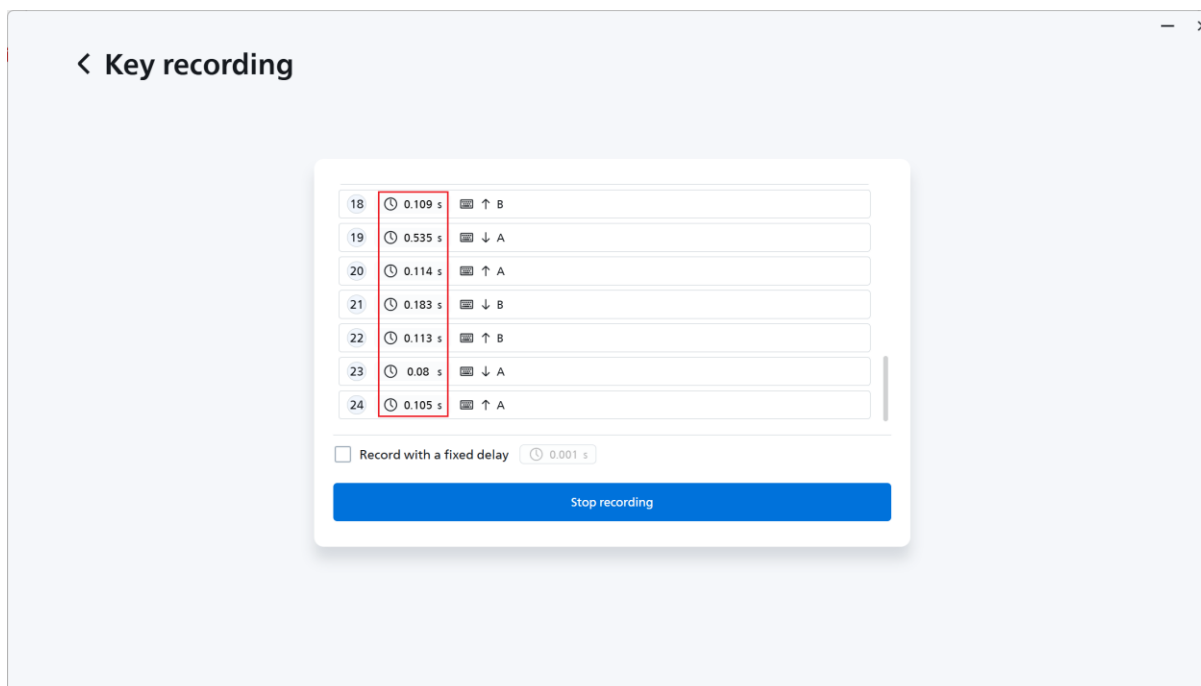
- Key press

Execute the press and release sequence of custom keys on the keyboard and mouse to automatically trigger a series of key actions.

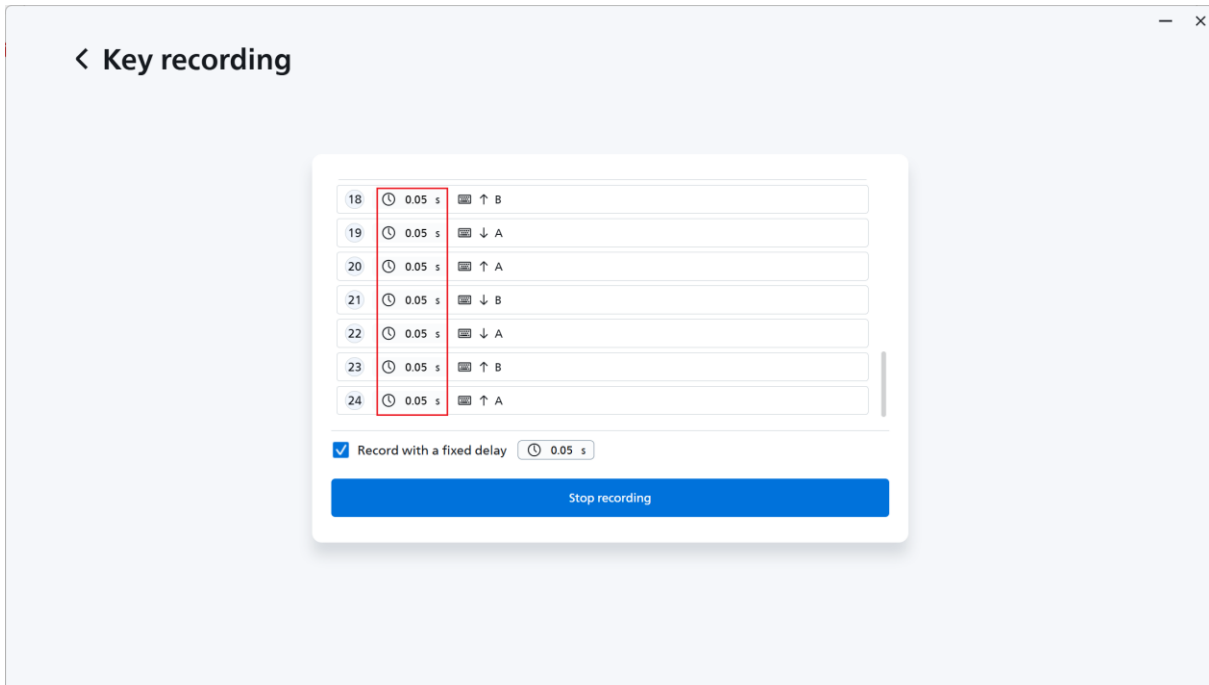


1) Select whether to "Record with a fixed delay" (❶)

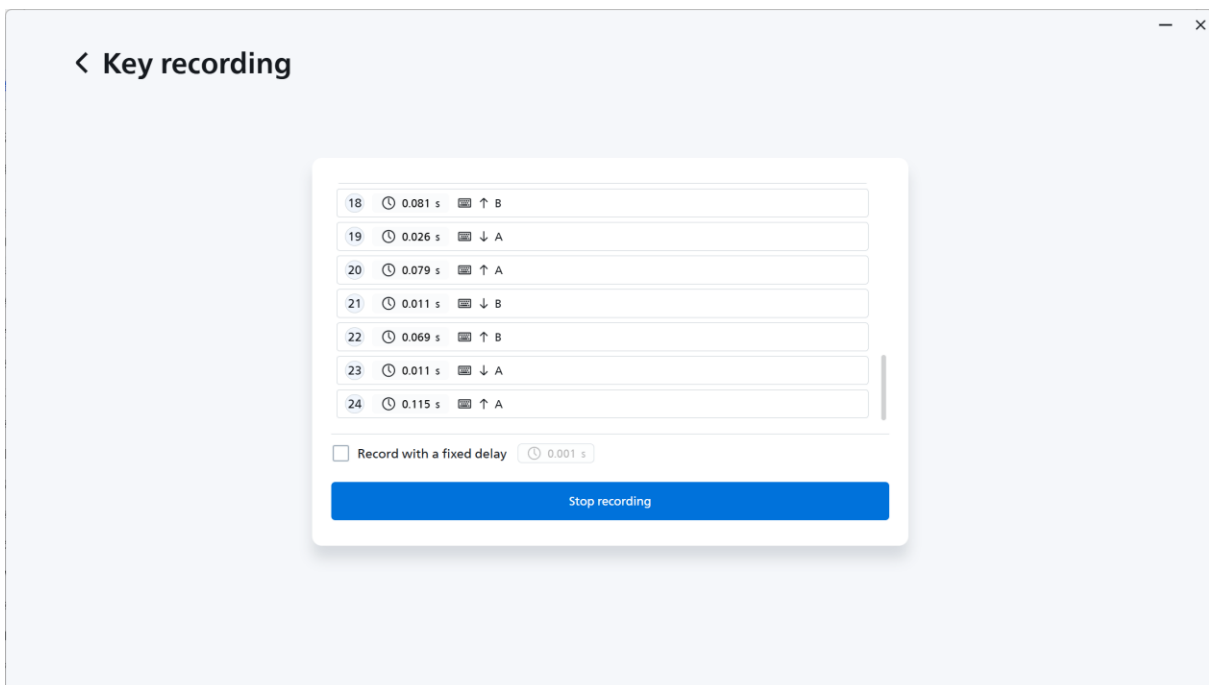
■ If yes, save the actual interval between keys during recording



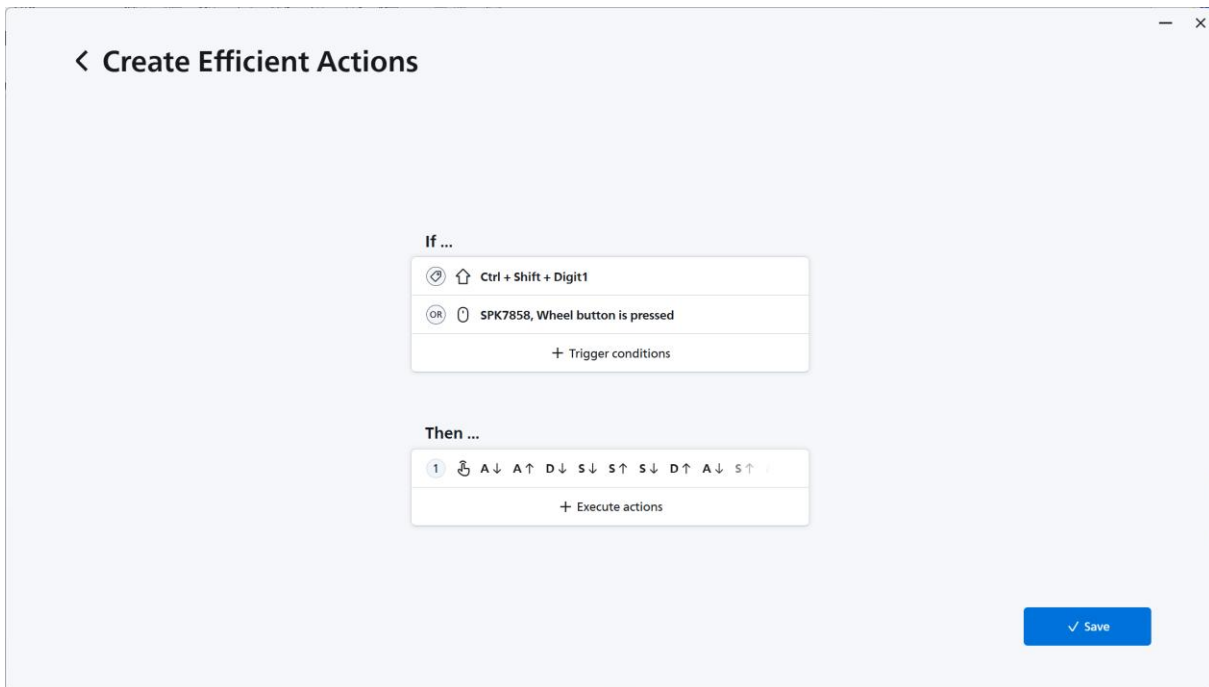
- If no, you can customize a fixed time interval for recording.



- 2) Click **Start recording**, and KeyLink will record your keyboard and mouse operations after the countdown ends.

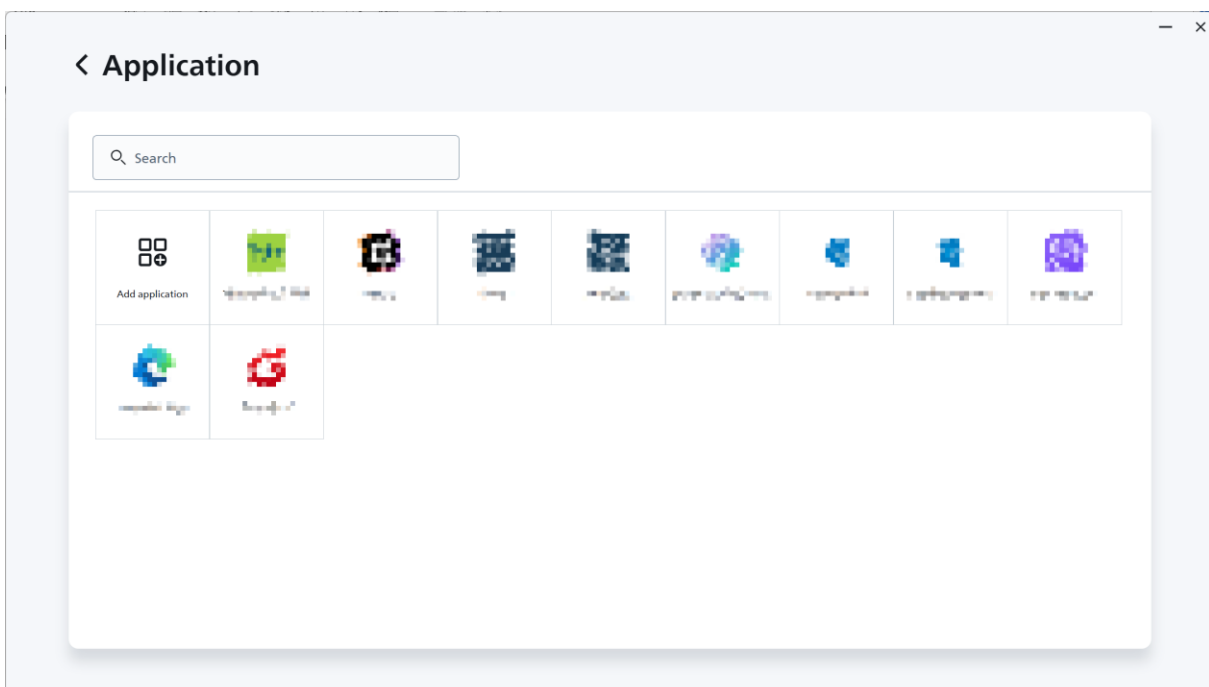


3) After **Stop recording**, you can **Continue recording** or **Complete** to save.

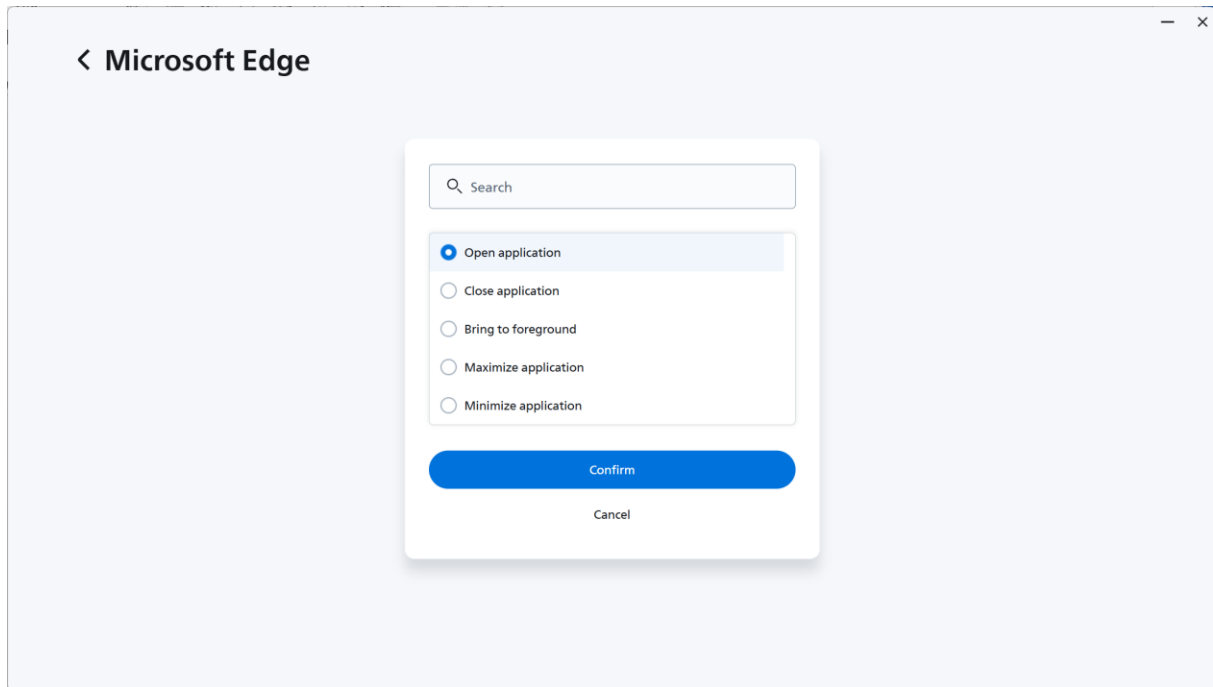


- Application: Perform operations such as opening/closing/bringing to foreground on installed applications.

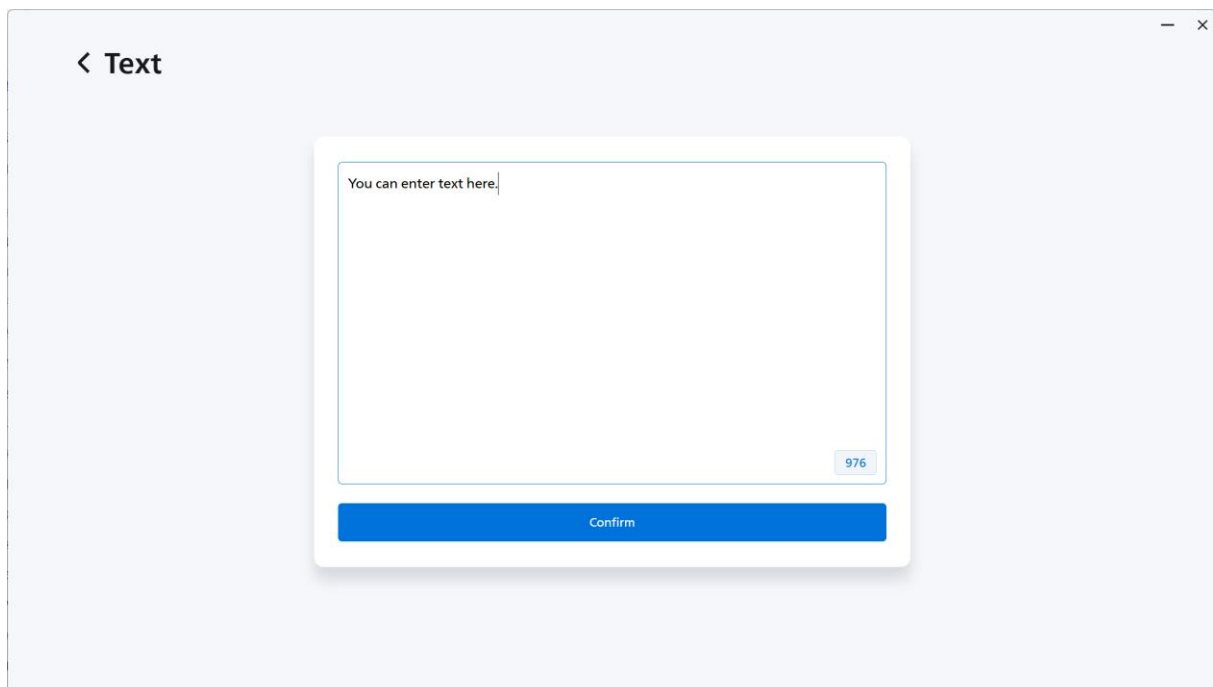
1) Select the application recognized in the list, or click **Add application** to add it manually.



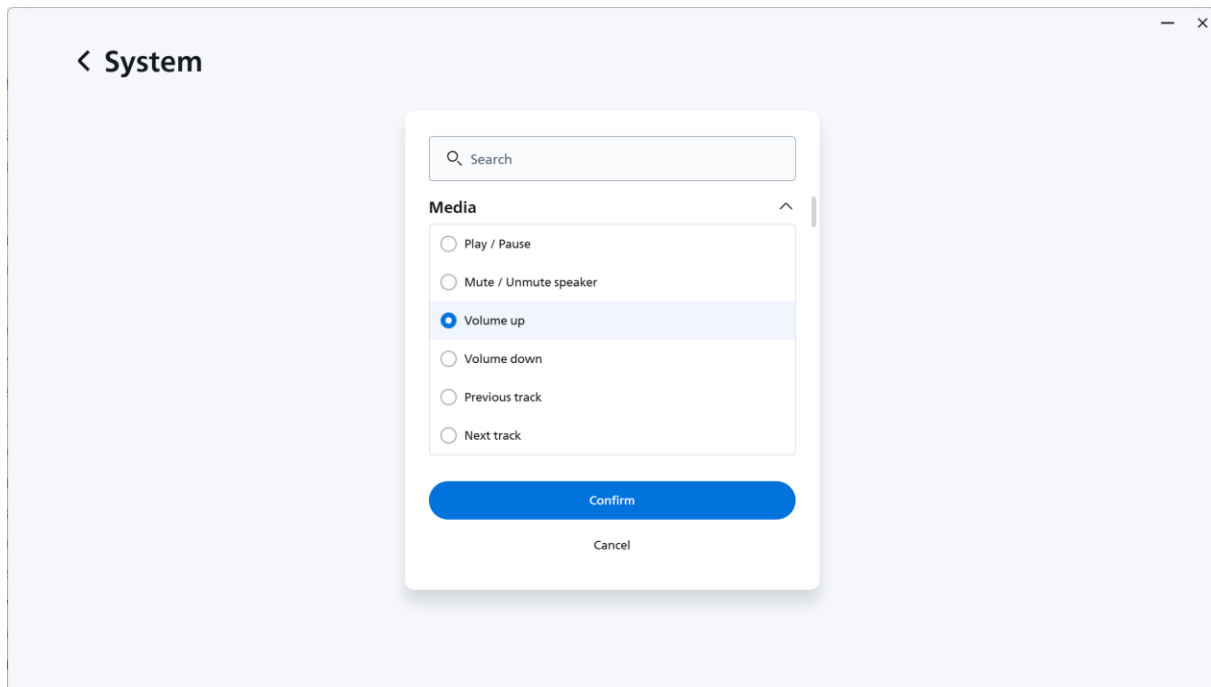
- 2) Select the action to be performed on the application (such as Open, Close, Bring to foreground, etc.), and **Confirm** the addition.



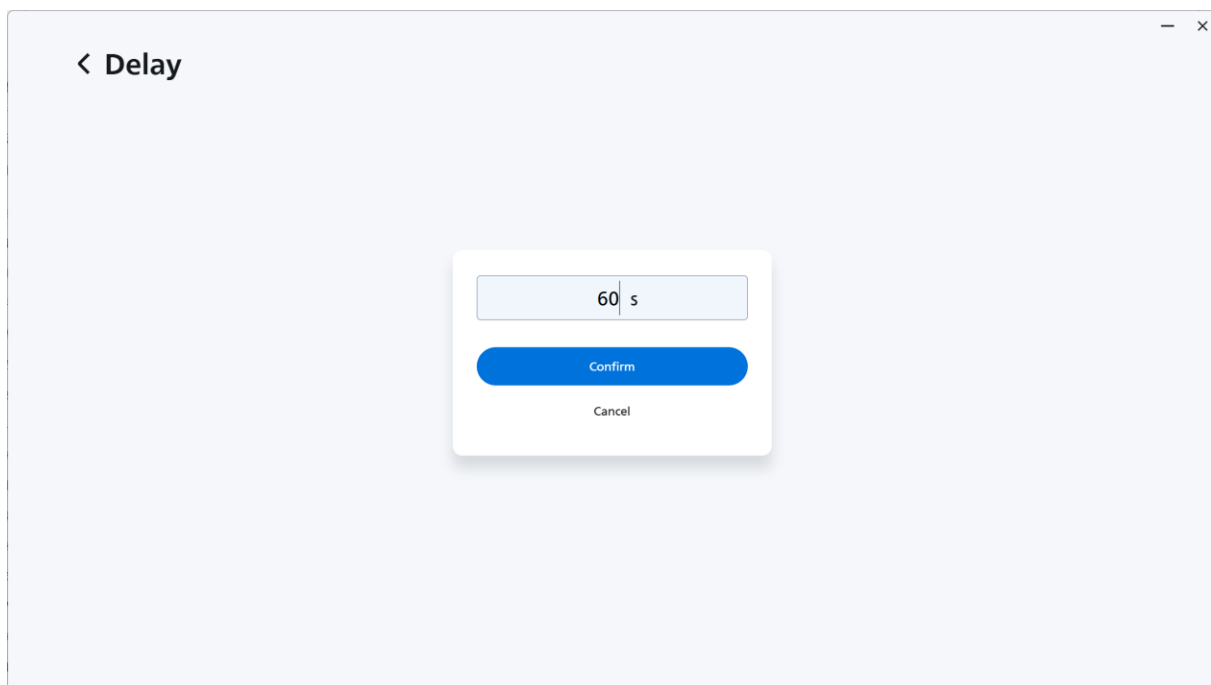
- Text: Paste custom text content.



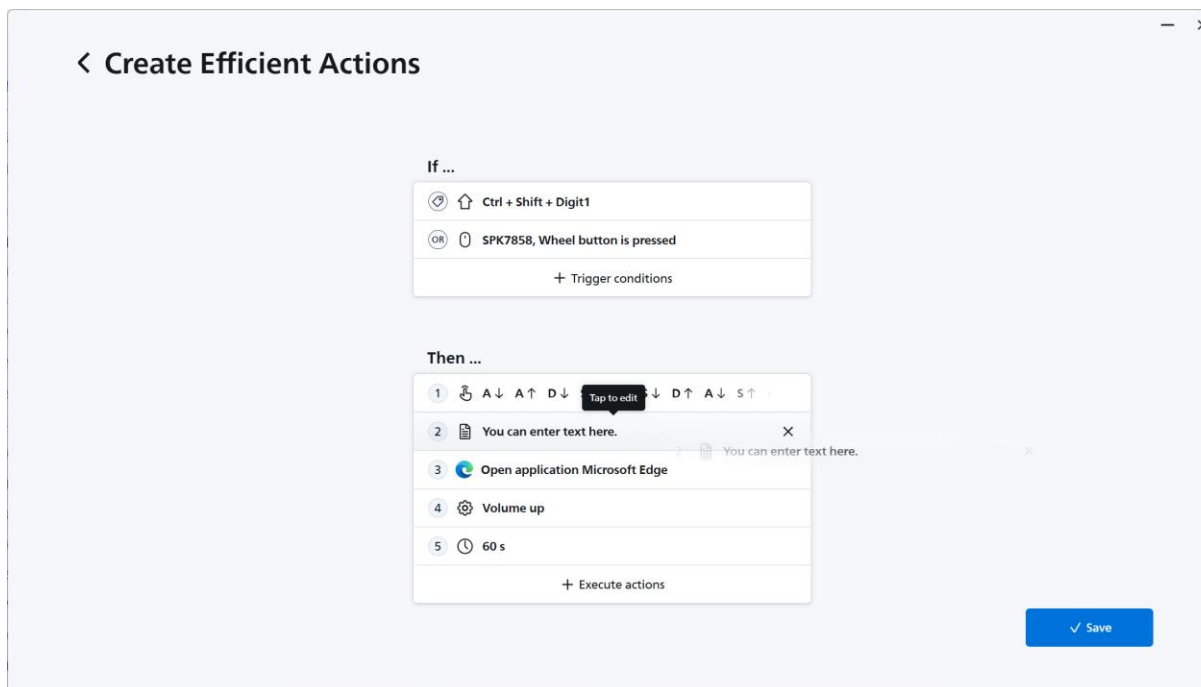
- System: Perform common system operations such as multimedia, application operations, and editing.



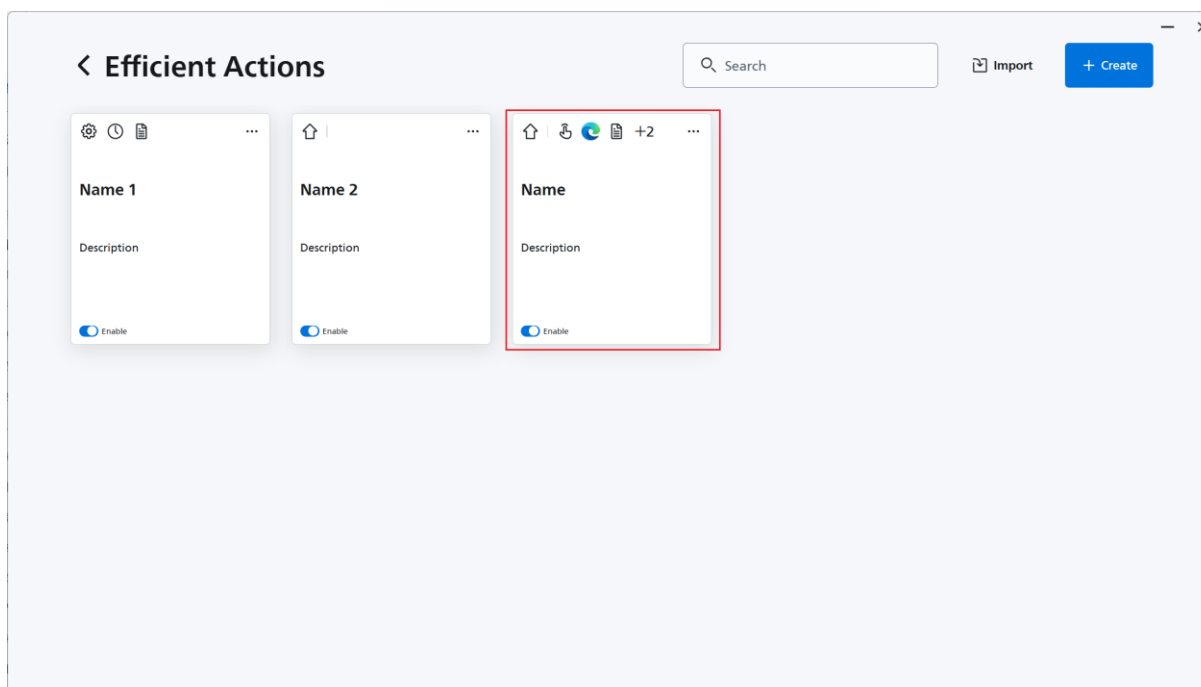
- Delay: Create a delay (0.1~99.9s) between the added actions. After the previous operation is completed, you need to wait for the delay to end before proceeding to the next operation.



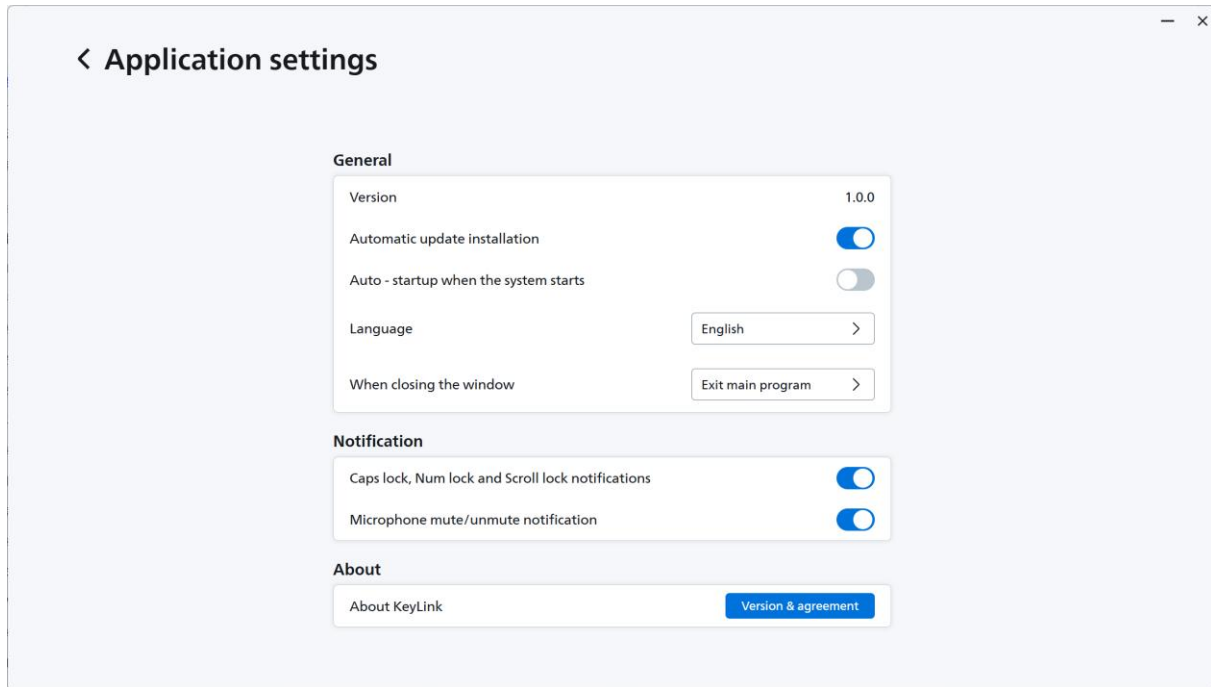
3. After adding **trigger conditions** or **execute actions**, you can **tap to edit** each record in the detailed content to modify it; you can also drag the **execute actions** to sort them. When the cursor hovers over a single trigger condition/execute action, click the displayed **Delete** icon to delete it.



4. Click **Save**, you can add a name and description for it, save this Efficient Actions to the list and enable it. At this point, you have successfully created an Efficient Actions.



9. Application settings



9.1 General

- **Version:** Here you can view the current version of KeyLink. When a new version is detected, click the **Update** button to upgrade.

📌 **Note:**

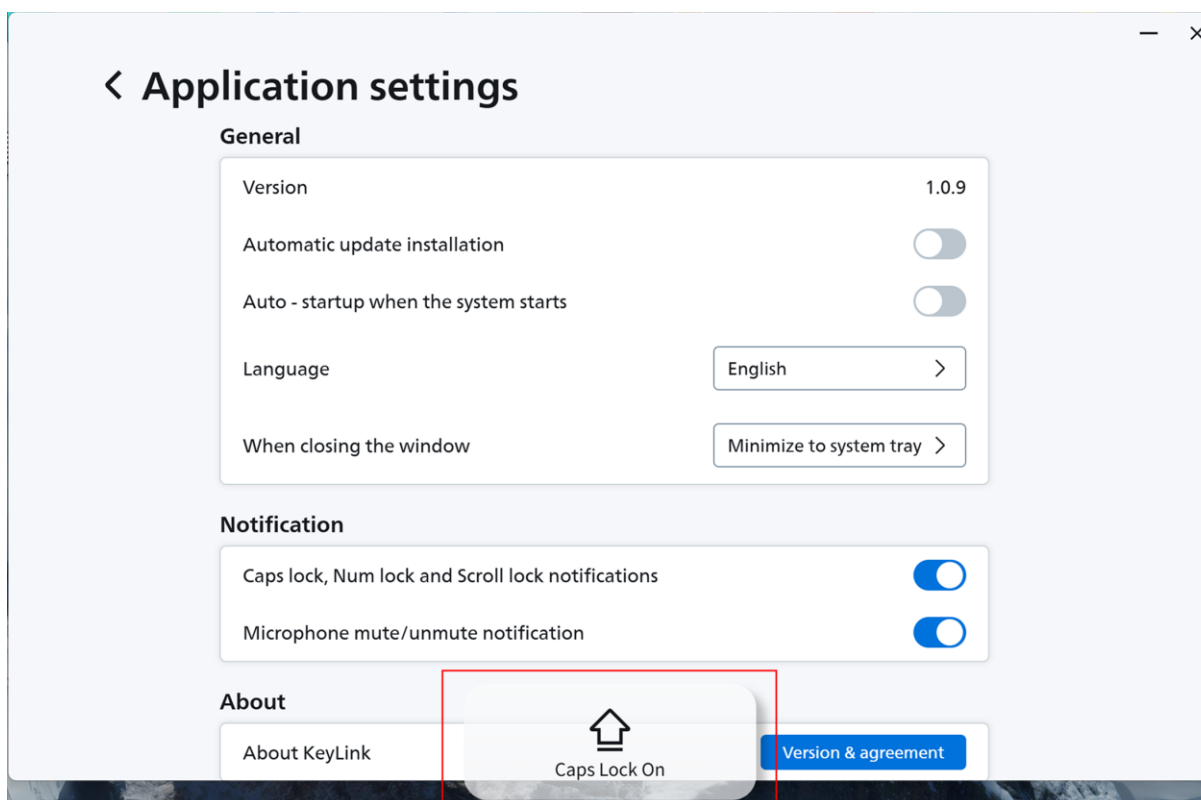
KeyLink can only detect and update when the network is normally connected.

- **Automatic update installation**
When enabled, KeyLink will automatically update when a new version is detected.
- **Auto-startup when the system starts**
When enabled, KeyLink will automatically run after the system starts.
- **Language**
You can switch the language of the KeyLink application.
- **When closing the window**
You can set whether the application **exits main program** or **minimizes to tray** to run after closing the window.

9.2 Notification

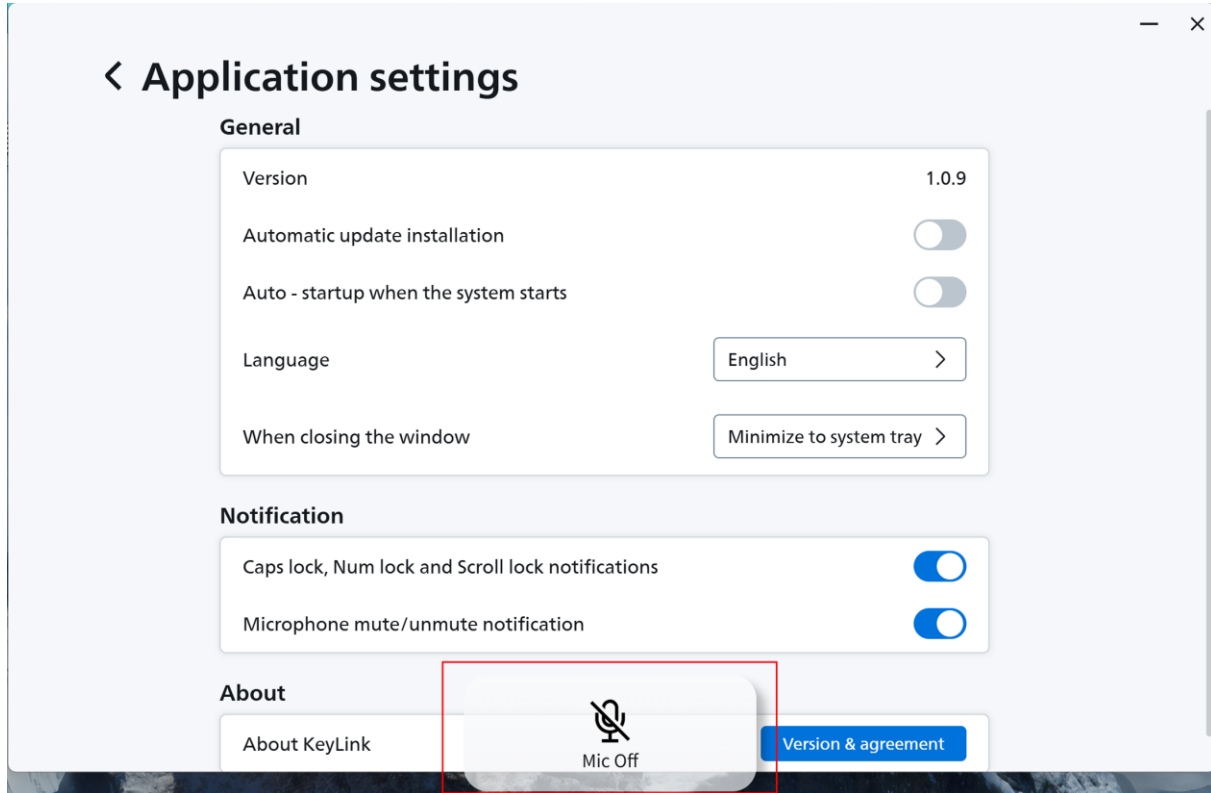
- Caps lock/Num lock/Scroll lock notifications

When enabled, a corresponding prompt will be displayed at the bottom of the screen when the status of Caps Lock, Num Lock, and Scroll Lock changes.



- Microphone mute/unmute notification

When enabled, a corresponding prompt will be displayed at the bottom of the screen when the microphone is muted or unmuted.



9.3 About

- About KeyLink

Here you can view the copyright information of KeyLink, as well as the **End user license agreement** and **Privacy statement**.

